

Self-Audit Checklist



DUNCAN
AVIATION

Due to the overwhelming amount of incoming vendor audit forms being processed by Duncan Aviation, we have produced a generic audit form that will be returned in place of the form supplied by you. This will help us provide you with a quicker response to your inquiries. If you have any questions, please feel free to contact us at (402) 475-2611.

Thank you.

General:

Company:

Address: 3701 Aviation Road
Duncan Aviation
Lincoln Airport
Lincoln, NE 68524
OR PO Box 81887
Lincoln, NE 68501
Phone: (402) 475-2611
FAX: (402) 475-5541
Internet: <http://www.DuncanAviation.aero>

Nomenclature:

Repair Station Number: JGVR194F
Federal Tax I.D. Number: 47-0461109
Dun & Bradstreet Number: 62-613-6238
FAA AMPP Number: B-CE-00006-S
Number of Employees: 1300+
Employees Worldwide: 2100+
Facility Size: 665,000 Sq. Ft.
Security System: ID Badges
Fire Protection System: Sprinklers
Company Established: 1956

Key Management Positions:

Chairman:
President:
Exec. Vice President/COO & Accountable Manager
Vice President, Completions & Modifications:
Vice President, Avionics, Accessories & Satellites:
Manager, Regulatory Compliance:
Chief Inspector:

Todd Duncan
Aaron Hilkemann
Jeff Lake
Mike Cox
Mark Cote
Mike Mertens

Paul Lewandowski*

**Reports to the Manager, Regulatory Compliance, but can directly contact the Chairman with airworthiness issues.*

1. Quality Control System*

**Our Quality Assurance/Control program conforms to 14 CFR Part 145.*

Yes No N/A

- | | | |
|----|--|------------------------------|
| A. | Is there an established Quality Control Program? | <u> ✓ </u> |
| B. | Is the complete Quality Program described in a current Quality Manual? | <u> ✓ </u> |
| C. | Does the manual contain all information required by 14 CFR Part 145.209 and 145.211? | <u> ✓ </u> |
| D. | Is the manual readily available to all employees? | <u> ✓ </u> |
| E. | Is there an internal audit and surveillance program? | <u> ✓ </u> |
| F. | Does the internal audit program ensure compliance with customer specifications? | <u> ✓ </u> |
| G. | Does the audit program ensure appropriate corrective action? | <u> ✓ </u> |
| H. | Are files of audit findings and corrective actions maintained for at least three years? | <u> ✓ </u> |
| I. | Is there a list of subcontracted maintenance actions and approved vendors for those functions? | <u> ✓ </u> |
| J. | Is there a procedure for reporting defects or un-airworthy parts or conditions to customers and the FAA? | <u> ✓ </u> |

2. Inspection

- | | | |
|----|---|--|
| A. | Is there proper separation of maintenance and inspection responsibilities? | <u> ✓ </u> |
| B. | Are personnel authorized to inspect the work fully qualified by virtue of training and experience? | <u> ✓ </u> |
| C. | Is there a list of inspections they are authorized to perform? | <u> ✓ </u> |
| D. | Is there a roster of:
1. Supervisory and management personnel?
2. Inspection and Return to Service personnel? | <u> ✓ </u>
<u> ✓ </u> |
| E. | Is there an employment summary on file for all personnel listed on the roster? | <u> ✓ </u> |
| F. | Is there a documented inspection stamp control policy? | <u> ✓ </u> |
| G. | Is there a receiving inspection procedure? | <u> ✓ </u> |
| H. | Is there a procedure to control customer supplied parts? | <u> ✓ </u> |
| I. | Is there a procedure to maintain traceability and certification on all parts, raw materials, and hardware? | <u> ✓ </u> |

3. Technical Data

- | | | |
|----|--|------------------------------|
| A. | Is the appropriate, current technical data readily available to personnel that need it? | <u> ✓ </u> |
| B. | Is there a procedure to control revisions and ensure technical data is current? | <u> ✓ </u> |
| C. | Are records of manual revisions on hand? | <u> ✓ </u> |
| D. | Is there a system in place to control working copies of manuals to ensure they are revised with the masters? | <u> ✓ </u> |
| E. | Is technical data stored in a manner to protect it from dirt and damage? | <u> ✓ </u> |

4. Shelf Life Program

- | | | |
|----|--|------------------------------|
| A. | Is there a documented shelf life program? | <u> ✓ </u> |
| B. | Does the program list parts and materials that have shelf life limits? | <u> ✓ </u> |
| C. | Is there a person, by title, responsible for the shelf life program? | <u> ✓ </u> |
| D. | Does each shelf life item have the shelf life expiration limit displayed? | <u> ✓ </u> |
| E. | Is there an adequate system to ensure no item will be issued or used past its expiration date? | <u> ✓ </u> |

5. Measurement and Test Equipment

Yes No N/A

- | | | | | |
|----|---|----------|--|--|
| A. | Is there a person, by title, responsible for the tool calibration program? | <u>✓</u> | | |
| B. | Are calibrated tools and equipment clearly marked to show the calibration status? | <u>✓</u> | | |
| C. | Are standards used to perform calibrations traceable to NIST? | <u>✓</u> | | |
| D. | Is there a system to identify each tool in the program, its calibration frequency, and calibration due date? | <u>✓</u> | | |
| E. | Is there a procedure for controlling and/or preventing out-of-service and due-for-calibration tools and equipment from being used?? | <u>✓</u> | | |
| F. | Is there a procedure to control the calibration of personal tools? | <u>✓</u> | | |
| G. | Do calibration records: | | | |
| 1. | Show date calibrated? | <u>✓</u> | | |
| 2. | Identify individual or vendor who performed the calibration? | <u>✓</u> | | |
| 3. | Show next calibration due date? | <u>✓</u> | | |
| 4. | Contain a calibration certificate for each item calibrated by an outside source? | <u>✓</u> | | |
| 5. | Record details of adjustments or repairs? | <u>✓</u> | | |
| 6. | Show the P/N and S/N of the standard(s) used to perform the calibration? | <u>✓</u> | | |

6. Training

- | | | | | |
|----|--|----------|--|--|
| A. | Is there a documented training program? | <u>✓</u> | | |
| B. | Does it include all mechanics, inspectors and technical supervisors? | <u>✓</u> | | |
| C. | Is formal and OJT training documented? | <u>✓</u> | | |
| D. | Are training records for mechanics, inspectors, and technical supervisors retained for two years after an individual leaves the company? | <u>✓</u> | | |
| E. | Do training records include both initial and recurrent training? | <u>✓</u> | | |
| F. | Are all "hazmat employees" trained as required by Title 49 CFR, Part 172, Subpart H? | <u>✓</u> | | |

7. Housing and Facilities

- | | | | | |
|----|--|----------|--|--|
| A. | Is the facility of adequate size to house all necessary tooling, equipment, material, and parts to perform the work? | <u>✓</u> | | |
| B. | Does the housing adequately protect parts, materials, and customer units from damage, theft, and contamination? | <u>✓</u> | | |
| C. | Is the environment appropriate to protect workers so the quality of workmanship is not impaired? | <u>✓</u> | | |
| D. | Are storage areas separate from work areas? | <u>✓</u> | | |
| E. | Is the work area, including supervisors' offices, clean? | <u>✓</u> | | |
| F. | Are ventilation, lighting, temperature, and humidity control adequate throughout the facility? | <u>✓</u> | | |

8. Safety / Security/ Fire Protection

- | | | | | |
|----|--|----------|--|--|
| A. | Is there adequate security for customer parts in Duncan Aviation's possession? | <u>✓</u> | | |
| B. | Is the security reviewed periodically by management or an outside vendor? | <u>✓</u> | | |
| C. | Are fire protection devices inspected periodically? | <u>✓</u> | | |
| D. | Are fire stations identified and extinguishers in serviceable condition? | <u>✓</u> | | |
| E. | Are fire lanes, doors, and fire extinguishers clear of obstructions? | <u>✓</u> | | |
| F. | Are safety guards in place on power equipment? | <u>✓</u> | | |
| G. | Are shop operations conducted in a safe manner and environment? | <u>✓</u> | | |

9. Material Control, Purchasing, Shipping & Receiving

	Yes	No	N/A
A. Are parts and materials properly identified and stored?	✓		
B. Are damaged materials or materials whose qualities are questionable properly identified and segregated to preclude their inadvertent use?	✓		
C. Are parts and components adequately protected against the environment and damage?	✓		
D. Are flammable, toxic, or volatile materials properly identified and stored?	✓		
E. Are sensitive parts and components (oxygen parts, O-rings, electrostatic sensitive devices, etc.) packaged, identified and stored to prevent damage and contamination?	✓		
F. Are materials clearly identified with appropriate information to show traceability to the original manufacturing source?	✓		
G. Are records of inspection and testing maintained?	✓		
H. Is there a visual inspection of all parts/components being shipped?	✓		
I. Are components shipped in appropriate shipping containers?	✓		
J. Is shipping documentation verified to be correct?	✓		

10. Work Processing

A. Is adequate tooling and test equipment available to perform the work?	✓		
B. If the equipment used differs from the OEM specified equipment:			
1. Is it properly certified as equivalent?	✓		
2. Are there operating and maintenance manuals?	✓		
3. Is maintenance and servicing performed per the manual?	✓		
4. Is maintenance and servicing recorded?	✓		
5. Is the equipment included in the calibration program?	✓		
6. Has the equipment been accepted by the FAA?	✓		
C. Are mechanics, inspectors and supervisors properly trained, authorized, and certificated for the work they perform?	✓		
D. Are adequate tool and current manuals available to the mechanics?	✓		
E. Are customers' parts properly identified throughout the maintenance actions and while in storage?	✓		
F. Is there a work turnover procedure in place?	✓		
G. Are controls maintained throughout the maintenance process to ensure conformity with applicable standards?	✓		
H. Are serviceable components segregated from unserviceable?	✓		
I. Are smoking, eating, and drinking forbidden in the work areas, as appropriate?	✓		
J. Are fluid dispensing cans and servicing units properly identified?	✓		
K. Are work records complete, in order, and legible?	✓		
L. Are all test and inspection records in the work package?	✓		
M. Does the record keeping system and retention time meet the FAA requirement of two years?	✓		
N. Do the maintenance release documents meet customer and FAA requirements?	✓		

11. Scrapped Parts

A. Is there a documented procedure in place to ensure scrapped parts are either returned to the customer or mutilated beyond repair?	✓		
B. Is there a person, by title, responsible for the scrapped parts program?	✓		
C. Is a record of scrapped life limited parts retained for at least two (2) years?	✓		
D. Does the record show the P/N and S/N of the part and the date scrapped?	✓		

Documents listed below are available at <http://www.duncanaviation.aero/resources/certificates>.

- FAA Air Agency Certificate
- Repair Station Operations Specifications
- Anti-Drug Plan Approval, Page A449 of Ops Specs replaces Plan Identification #B-CE-00006-S
- EASA Certificate
- Other International CAA Certificates



Paul Lewandowski, Chief Inspector, LNK
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