# UNITED STATES OF AMERICA DEPARTMENT OF TRANSPORTATION FEDERAL AVIATION ADMINISTRATION

## Air Agency Certificate

Number DWUR777K

This certificate is issued to DUNCAN AVIATION, INC.

whose business address is 3955 Aero Drive, Building 8R-7, Suite A Atlanta, GA 30336

upon finding that its organization complies in all respects with the requirements of the Federal Aviation Regulations relating to the establishment of an Air Agency, and is empowered to operate an approved SATELLITE REPAIR STATION

with the following ratings:

LIMITED AIRFRAME, 03/13/2006 LIMITED ACCESSORY, 11/15/1995 LIMITED INSTRUMENTS, 12/14/2016

This certificate, unless canceled, suspended, or revoked, shall continue in effect INDEFINITELY

By direction of the Administrator

Date issued:

THOMAS J VIDAMOUR

Digitally signed by THOMAS J VIDAMOUR Date: 2021.08.02 13:40:28 -04'00'

April 17, 1990

Thomas J. Vidamour, Manager, FSDO SO-11

This Certificate is not Transferable, and any major change in the basic facilities, or in the location thereof, shall be immediately reported to the appropriate regional office of the federal aviation administration

Any alteration of this certificate is punishable by a fine of not exceeding \$1,000, or imprisonment not exceeding 3 years, or both

## Operations Specifications

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## Part A

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| 002 Definitions and Abbreviations  | 12/14/2017         | 05/12/2023        | 8                   |
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Duncan Aviation, Inc. Part A-1 Certificate No.: DWUR777K

### **Operations Specifications**

A001 . Issuance and Applicability

**HQ Control:** 05/06/2022

HQ Revision: 05f

a. These operations specifications are issued to Duncan Aviation, Inc., a Repair Station located in the United States, pursuant to 14 CFR Part 145, § 145.53(a). The repair station certificate holder shall conduct operations in accordance with 14 CFR Part 145 and these operations specifications.

The certificate holder's address:

Fixed Location: 3955 Aero Drive, Building 8R-7, Suite A Atlanta, Georgia 30336 Mailing Address: 3955 Aero Drive, Building 8R-7, Suite A Atlanta, Georgia 30336

- b. The holder of these operations specifications is the holder of certificate number DWUR777K and shall hereafter be referred to as the "certificate holder".
- c. These operations specifications are issued as part of this repair station certificate and are in effect as of the date approval is effective. This certificate and these operations specifications shall remain in effect until
- d. The repair station specified on these operation specifications does not perform maintenance and/or an alteration of aircraft and/or aeronautical products under a Bilateral Aviation Safety Agreement (BASA).
- e. The certificate holder is authorized to use only the business name which appears on the certificate to conduct the operations described in subparagraph a.

## Operations Specifications

- 1. Issued by the Federal Aviation Administration.
- 2. These Operations Specifications are approved by direction of the Administrator.



Digitally signed by Steven M. Johnson, Principal Avionics Inspector (SO11) [1] EFFECTIVE DATE: 5/12/2023, [2] AMENDMENT #: 20 DATE: 2023.05.12 15:04:07 -05:00

3. I hereby accept and receive the Operations Specifications in this paragraph.

Digitally signed by Jeffrey L King, Chief Inspector, Components/Satellites DATE:  $2023.05.12\ 07:52:46\ -05:00$ 

### **Operations Specifications**

#### A002. Definitions and Abbreviations

**HQ Control:** 12/14/2017 **HO Revision:** 05d

Unless otherwise defined in these operations specifications, all words, phrases, definitions, and abbreviations have identical meanings to those used in 14 CFR and 49 U.S.C., as cited in Public Law 103-272, as amended. Additionally, the definitions listed below are applicable to operations conducted in accordance with these operations specifications.

**BASA** The Bilateral Aviation Safety Agreement (BASA) is an executive

agreement concluded between the United States and a foreign country

for the purpose of promoting aviation safety; also known as an

Agreement for the Promotion of Aviation Safety.

**Certificate Holder** In these operations specifications, the term "certificate holder" means

the holder of the repair station certificate described in these operations specifications in Part A paragraph A001 and any of its officers, employees, or agents used in the conduct of operations under this

certificate.

**CAAS** Civil Aviation Authority of Singapore

**CFR** Code of Federal Regulations

Class Rating As used with respect to the certification, ratings, privileges of

airframes, powerplants, propellers, radios, instruments, and

accessories within a category having similar operating characteristics.

**EASA** European Aviation Safety Agency

**EASA Accountable** 

Manager

The manager who has corporate authority for ensuring that all maintenance required by the customer can be financed and carried out

to the standard required by the EASA full-member Authority.

**EU** European Union

**Exemption** An authorization that permits an alternate means of compliance with a

specific CFR. The exemption must meet the procedural requirements

of 14 CFR Part 11.

**FOCA** Federal Office of Civil Aviation

FAA Accountable

Manager

A person designated by the certificated repair station who is responsible for and has authority over all repair station operations that are conducted under 14 CFR Part 145, including ensuring that the repair station's personnel follow the regulations and serving as the

primary contact with the FAA.

Duncan Aviation, Inc. A002-1 Certificate No.: DWUR777K

### **Operations Specifications**

#### Geographic Authorization

Authorization provided to a repair station located outside the United States to perform maintenance support under contract for a U.S. air carrier (or an operator of U.S.- registered aircraft under 14 CFR Part 129) at a location other than the repair station's main facility. A geographic authorization is issued by the FAA to respond to a U.S. air carrier's or Part 129 foreign operator's need for maintenance at a station where the frequency and scope of that maintenance does not warrant permanently staffing and equipping the station for its accomplishment.

#### **Limited Rating**

A rating issued to repair stations for the performance of maintenance on particular makes and models of airframes, powerplants, propellers, radios, instruments, accessories, and/or parts.

## **Limited Ratings - Specialized Services**

Rating issued for a special maintenance function when the function is performed in accordance with a specification approved by the Administrator.

#### Line Maintenance

Any unscheduled maintenance resulting from unforeseen events, or scheduled checks where certain servicing and/or inspections do not require specialized training, equipment, or facilities.

#### MAG

The Maintenance Annex Guidance (MAG) defines the process that the FAA and EASA undertake in the inspection, findings of compliance certification, and monitoring of repair stations, as well as their joint cooperation in quality assurance and standardization activities in support of the EASA Agreement, Annex 2, Maintenance. The term Maintenance Agreement Guidance (MAG) defines the processes and activities applicable to a specific country under an MIP, and is not associated with the EASA Agreement.

#### Maintenance

The inspection, overhaul, repair, preservation, and replacement of parts, but excludes preventive maintenance.

## U.S./EU Aviation Safety Agreement, Annex 2, Maintenance

Annex 2 covers the reciprocal acceptance of findings of compliance, approvals, documentation and technical assistance regarding approvals and the monitoring of repair stations/maintenance organizations.

#### **MIP**

Maintenance Implementation Procedures (MIP) are procedures for implementing the provisions of a BASA that apply to maintenance performed under 14 CFR Part 145, Section 145.53(b).

#### MOE

A maintenance organization exposition (MOE) pertains to procedural manuals used by maintenance organizations certificated by a foreign country. The MOE along with the FAA Supplement, sets forth the structure and procedures of the repair station to meet the requirements of 14 CFR Part 145 under a MIP.

Duncan Aviation, Inc. A002-2 Certificate No.: DWUR777K

### **Operations Specifications**

**Preventive** As defined in 14 CFR part 1 and part 43 appendix A,

subparagraph (c). Maintenance

**QCM** Quality Control Manual

**Repair Station located** in the United States

A FAA certificated repair station located in the United States.

**Repair Station located** outside the United

**States** 

A FAA certificated repair station located outside of the United States.

**RSM** Repair Station Manual

- 1. Issued by the Federal Aviation Administration.
- 2. These Operations Specifications are approved by direction of the Administrator.



Digitally signed by Steven M. Johnson, Principal Avionics Inspector (SO11) [1] EFFECTIVE DATE: 5/12/2023, [2] AMENDMENT #: 8 DATE: 2023.05.12 15:04:07 -05:00

3. I hereby accept and receive the Operations Specifications in this paragraph.

Digitally signed by Jeffrey L King, Chief Inspector, Components/Satellites DATE: 2023.05.12 07:52:53 -05:00

Duncan Aviation, Inc. A002-3 Certificate No.: DWUR777K

## **Operations Specifications**

## A003 . Ratings and Limitations

**HQ Control:** 04/03/2017 **HQ Revision:** 01a

The certificate holder is authorized the following Ratings and/or Limitations:

## **Class Ratings**

None authorized

## **Limited Ratings**

| Rating Airframe | Manufacturer From the accepted Capability List, as amended. | Make/Model From the accepted Capability List, as amended. | Limitations  Airframe Maintenance, Alterations, and Preventive Maintenance excluding: Complete inspections to airframe, powerplants, and propellers Removal, disassembly and installation of powerplants, propellers, primary flight controls & landing gear components and associated actuators.  Altimeter system(s) and altitude reporting equipment tests and inspections required by Title 14 CFR 91.411. Transponder equipment tests and inspections required by Title 14 CFR 91.413. |
|-----------------|---|---|---|
| Airframe        | All (12,500 lbs<br>MGTOW or less per<br>TCDS)               | All   | Limited to aircraft that weigh 12,500 lbs maximum gross take-off weight (MGTOW) or less per the Type Certificate Data Sheet. Limited to the following: Airframe Maintenance, Alterations, and Preventive Maintenance excluding: Complete inspections to airframe, powerplants,  |

Duncan Aviation, Inc. A003-1 Certificate No.: DWUR777K Amdt. No: 11

## Operations Specifications

| Rating        | <u>Manufacturer</u>   | Make/Model                            | Limitations  and propellers Removal, disassembly and installation of powerplants, propellers, primary flight controls & landing gear components and associated actuators  Altimeter system(s) and altitude reporting |
|---------------|---|---------------------------------------|--|
| Accessories - | From the accepted Capability List, as   | From the accepted Capability List, as | equipment tests and inspections required by Title 14 CFR 91.411. Transponder equipment tests and inspections required by Title 14 CFR 91.413.  Electrical – Maintenance, Preventive Maintenance excluding Overhaul.  |
| Electrical    | amended.  | amended.                              | Maintenance excluding Overnaul.  |
| Instruments   | Aerosonic, United<br>Kollsman/IDC<br>Honeywell,<br>Collins, bendix/<br>Kings, Smith<br>Industries,<br>Thales, Jaeger,<br>Thompson Sextant | altimeters                            | Instrument maintenance and preventive maintenance limited to externally accessible components not requiring instrument disassembly.  |

## **Limited Ratings - Specialized Services**

Rating Specifications Limitations

None Authorized.

Duncan Aviation, Inc. A003-2 Certificate No.: DWUR777K

## **Operations Specifications**

- 1. Issued by the Federal Aviation Administration.
- 2. These Operations Specifications are approved by direction of the Administrator.



Digitally signed by Steven M. Johnson, Principal Avionics Inspector (SO11) [1] EFFECTIVE DATE: 5/3/2017, [2] AMENDMENT #: 11 DATE: 2017.05.03 14:58:12 -05:00

3. I hereby accept and receive the Operations Specifications in this paragraph.

Digitally signed by Jeffrey L King, Chief Inspector, Components/Satellites [1] SUPPORT INFO: Changes to rating structure DATE: 2017.05.03 14:59:18 -05:00

Duncan Aviation, Inc. A003-3 Certificate No.: DWUR777K

## **Operations Specifications**

## A004 . Summary of Special Authorizations and Limitations

**HQ Control:** 09/23/1998

**HQ Revision:** 010

## a. The certificate holder, in accordance with the reference paragraphs, is authorized to:

|  | Reference<br>Paragraphs |
|--|-------------------------|
| Use an approved electronic recordkeeping system, electronic/digital signature, and/or electronic media.          | A025                    |
| Conduct operations choosing to have an antidrug and alcohol misuse prevention program.                           | A449                    |
| Perform work, excluding continuous operations, at additional locations other than at its primary Fixed Location. | D100                    |

#### b. The certificate holder is not authorized and shall not:

|   | Reference<br>Paragraphs |
|---|-------------------------|
| Use Exemptions.   | A005                    |
| Perform maintenance with EASA ratings where the scope of work is authorized by a BASA/MAG (U.SEU), MIP/MaG (U.SSwiss).  | A060                    |
| Perform work, including continuous operations, at additional locations other than at its primary fixed location.  | A101                    |
| Perform maintenance in accordance with foreign repair station geographic authorizations.  | B050                    |
| Perform line maintenance for cert. holders conducting operations under Parts 121 and 135 and for foreign carriers/persons operating non-U.S. registered aircraft in common carriage under Part 129, apart from D100 which authorizes that work away from station. | D107                    |

Duncan Aviation, Inc. A004-1 Certificate No.: DWUR777K

## **Operations Specifications**

- 1. Issued by the Federal Aviation Administration.
- 2. These Operations Specifications are approved by direction of the Administrator.



Digitally signed by Steven M. Johnson, Principal Avionics Inspector (SO11) [1] EFFECTIVE DATE: 1/31/2017, [2] AMENDMENT #: 10 DATE: 2017.01.31 11:50:53 -06:00

3. I hereby accept and receive the Operations Specifications in this paragraph.

Digitally signed by Jeffrey L King, Chief Inspector, Components/Satellites DATE:  $2017.01.30\ 15:23:06\ -06:00$ 

Duncan Aviation, Inc. A004-2 Certificate No.: DWUR777K

## **Operations Specifications**

## A007 . Designated Persons

**HQ Control:** 09/08/2021 **HQ Revision:** 03a

a. The personnel listed in the following table are designated to officially apply for and receive operations specifications for the certificate holder indicated below.

Table 1 – Designated Persons to Apply for and Receive Authorizations

| Title                                     | Name                   | Parts<br>Authorized | Email Address                   |
|---|------------------------|---------------------|---------------------------------|
| Chief Inspector,<br>Components/Satellites | King, Jeffrey L.       | A,D                 | jeff.king@duncanaviation.com    |
| Manager of Regulatory Compliance          | Mertens, Michael<br>R. | A,D                 | mike.mertens@duncanaviation.com |
| FAA Accountable Manager, 145              | Nelson, Matthew        | A,D                 | matt.nelson@duncanaviation.com  |

b. The following personnel listed in Table 2 are designated by the certificate holder to receive Information for Operators (InFO) messages for the certificate holder as indicated below. A receipt for the information by an operator or person is not required.

Table 2 – Designated to Receive InFO Messages

| 1                   |                                 | v             |                                |
|---------------------|---------------------------------|---------------|--------------------------------|
| Name                | Email Address                   | Telephone No. | Type of Information to Receive |
| Mertens, Michael R. | mike.mertens@duncanaviation.com | 402-479-1553  | ALL                            |
| King, Jeffrey L.    | jeff.king@duncanaviation.com    | 402-479-4215  | ALL                            |

## Operations Specifications

- 1. Issued by the Federal Aviation Administration.
- 2. These Operations Specifications are approved by direction of the Administrator.



Digitally signed by Steven M. Johnson, Principal Avionics Inspector (SO11) [1] EFFECTIVE DATE: 5/12/2023, [2] AMENDMENT #: 8 DATE: 2023.05.12 15:04:06 -05:00

3. I hereby accept and receive the Operations Specifications in this paragraph.

Digitally signed by Jeffrey L King, Chief Inspector, Components/Satellites DATE: 2023.05.12 07:52:59 -05:00

Duncan Aviation, Inc. A007-2 Certificate No.: DWUR777K

### **Operations Specifications**

A025 . <u>Electronic/Digital Recordkeeping System,</u> HQ Control: 04/03/2017 <u>Electronic/Digital Signature, and Electronic Media</u> HQ Revision: 00b

a. The certificate holder is authorized to use an acceptable electronic/digital recordkeeping system, described and/or referenced in this paragraph (if none, enter N/A.)

Electronic recordkeeping system as referenced in Duncan Aviation Repair Station General Operating Manual (RSGOM).

b. The certificate holder is authorized the use of the following electronic/digital signature procedures (if none, enter "N/A").

Electronic/Digital Signature System (ESO) procedures as outlined in the Duncan Aviation RSGOM.

c. The certificate holder is authorized to use electronic media for the repair station and quality control manuals, if acceptable (if none, enter "N/A").

An electronic copy of the RSGOM shall be posted within five working days as referenced in the Duncan Aviation RSGOM.

- 1. Issued by the Federal Aviation Administration.
- 2. These Operations Specifications are approved by direction of the Administrator.



Digitally signed by Steven M. Johnson, Principal Avionics Inspector (SO11) [1] EFFECTIVE DATE: 5/12/2023, [2] AMENDMENT #: 3 DATE: 2023.05.12 15:04:07 -05:00

3. I hereby accept and receive the Operations Specifications in this paragraph.

Digitally signed by Jeffrey L King, Chief Inspector, Components/Satellites DATE: 2023.05.12 07:53:04 -05:00

Duncan Aviation, Inc. A025-1 Certificate No.: DWUR777K

### **Operations Specifications**

#### A449. Drug and Alcohol Testing Program

**HQ Control:** 08/30/2021 **HO Revision:** 00b

a. The 14 CFR Part 145 repair station certificate holder has implemented a drug and alcohol testing program because the certificate holder performs safety-sensitive functions for a 14 CFR Part 121, 121/135, and/or 135 certificate holder, and/or for a 14 CFR Part 91 operator conducting operations under § 91.147.

- b. The certificate holder certifies that it will comply with the requirements of 14 CFR Part 120 and 49 CFR Part 40 for its drug and alcohol testing program.
- c. Drug and alcohol testing program records are maintained and available for inspection by the FAA's Drug Abatement Compliance and Enforcement Inspectors at the location listed in Table 1 below:

Table 1

| Location & Telephone of Drug and Alcohol Testing Program Records |            |  |
|--|------------|--|
| Telephone Number:  | A3: (JGVA) |  |
| Address:   |            |  |
| Address:   |            |  |
| City:  |            |  |
| State:   |            |  |
| Zip code:  |            |  |

#### d. Limitations and Provisions.

- (1) The FAA's Drug Abatement Division is responsible for oversight and enforcement of the DOT/FAA-mandated drug and alcohol testing program. Questions regarding the program requirements or regulations must be directed to the Drug Abatement Division at 202-267-8442 or drugabatement@faa.gov.
- (2) The certificate holder is responsible for updating this operations specification when any of the following changes occur:
- (a) Phone number and address where the drug and alcohol testing program records are kept.
- (b) If the certificate holder's number of safety-sensitive employees goes to 50 and above, or falls below 50 safety-sensitive employees.
- (3) The certificate holder with 50 or more employees performing a safety-sensitive function on January 1 of the calendar year must submit an annual report to the Drug Abatement Division of the FAA.
  - (4) The certificate holder with fewer than 50 employees performing a safety-sensitive function

Duncan Aviation, Inc. A449-1 Certificate No.: DWUR777K

## **Operations Specifications**

on January 1 of any calendar year must submit an annual report upon request of the Administrator.

- The certificate holder has fewer than 50 safety-sensitive employees. e.
- 1. Issued by the Federal Aviation Administration.
- 2. These Operations Specifications are approved by direction of the Administrator.



Digitally signed by Steven M. Johnson, Principal Avionics Inspector (SO11) [1] EFFECTIVE DATE: 5/12/2023, [2] AMENDMENT #: 1 DATE: 2023.05.12 15:04:07 -05:00

3. I hereby accept and receive the Operations Specifications in this paragraph.

Digitally signed by Jeffrey L King, Chief Inspector, Components/Satellites DATE:  $2023.05.12\ 07:53:10\ -05:00$ 

A449-2 Duncan Aviation, Inc. Certificate No.: DWUR777K

## Operations Specifications

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## Part D

|   | HQ CONTROL | <b>EFFECTIVE</b> | <b>AMENDMENT</b> |
|---|------------|------------------|------------------|
|   | DATE       | DATE             | NUMBER           |
| Work to be Performed at a Place Other Than the Repair Station Fixed Location(s) | 11/16/2004 | 03/02/2016       | 8                |

Duncan Aviation, Inc.

Part D-1

Print Date: 4/17/2018

Certificate No.: DWUR777K

## **Operations Specifications**

## D100 . Work to be Performed at a Place Other Than the Repair HQ Control: 11/16/2004 Station Fixed Location(s) HO Revision: 050

a. The certificate holder may perform work at a place other than its Fixed Location (as listed in paragraph A001, and paragraph A101 if issued, of these operations specifications) provided it has the facilities, material, equipment and technical personnel to perform the work authorized in the following table.

Table 1

| Work Authorized | Repair Stations Manual<br>References  | Quality Control<br>Manual<br>References |
|-----------------|---|---|
| authorized in   | Duncan Aviation, Inc. Repair Station General Operating<br>Manual (RSGOM), Section: Repair Station Manual,<br>Chapter: Work Performed Away From Station. | see Duncan<br>Aviation, Inc.<br>RSGOM   |

- b. The certificate holder <u>may not</u> perform <u>continuous</u> operation at a facility other than the station's Fixed Location listed in paragraph A001, and paragraph A101 if issued.
- c. <u>Line Stations</u>. Privileges of a line station, as set forth by the EASA certificate and scope of work and located within the country where the main facility is domiciled are listed in Table 1 are authorized.
- d. Work may be due to a special circumstance or on a recurring basis. If on a recurring basis, the repair station must have procedures in its manual.

Duncan Aviation, Inc. D100-1 Certificate No.: DWUR777K

## **Operations Specifications**

- 1. Issued by the Federal Aviation Administration.
- 2. These Operations Specifications are approved by direction of the Administrator.



Digitally signed by Steven M. Johnson, Principal Avionics Inspector (SO11) [1] EFFECTIVE DATE: 3/2/2016, [2] AMENDMENT #: 8 DATE: 2016.03.02 07:23:41 -06:00

3. I hereby accept and receive the Operations Specifications in this paragraph.

Digitally signed by Jeffrey L King DATE: 2016.03.01 11:50:53 -06:00