# UNITED STATES OF AMERICA DEPARTMENT OF TRANSPORTATION FEDERAL AVIATION ADMINISTRATION

# Air Agency Certificate

Number RQ4R501M

This certificate is issued to Duncan Aviation Inc.

whose business address is 2900 NW 59th Street Fort Lauderdale, Florida 33309

upon finding that its organization complies in all respects with the requirements of the Federal Aviation Regulations relating to the establishment of an Air Agency, and is empowered to operate an approved Satellite Repair Station

Radio
Limited Airframes (06/11/2003)
Limited Accessories (02/11/2004)

Limited Accessories (02/11/2004) Limited Instruments (03/28/2017)

This certificate, unless canceled, suspended, or revoked, shall continue in effect INDEFINITELY

By direction of the Administrator

Date issued:

September 11, 1986

SERGIO LOPEZ MANAGER, SOUTH FLORIDA FSDO-19

This Certificate is not Transferable, and any major change in the basic facilities, or in the location thereof, shall be immediately reported to the appropriate regional office of the federal aviation administration

Any alteration of this certificate is punishable by a fine of not exceeding \$1,000, or imprisonment not exceeding 3 years, or both

# Operations Specifications

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Duncan Aviation, Inc.

Part A-1

Certificate No.: RQ4R501M

#### **Operations Specifications**

#### A001 . Issuance and Applicability

**HQ Control:** 05/06/2022 **HO Revision:** 05f

a. These operations specifications are issued to Duncan Aviation, Inc., a Repair Station located in the United States, pursuant to 14 CFR Part 145, § 145.53(a). The repair station certificate holder shall conduct operations in accordance with 14 CFR Part 145 and these operations specifications.

The certificate holder's address:

Fixed Location: 2900 NW 59th Street Fort Lauderdale, Florida 33309

- b. The holder of these operations specifications is the holder of certificate number RQ4R501M and shall hereafter be referred to as the "certificate holder".
- c. These operations specifications are issued as part of this repair station certificate and are in effect as of the date approval is effective. This certificate and these operations specifications shall remain in effect until the certificate for a repair station that is located in the United States is surrendered, suspended, or revoked.
- d. The repair station specified on these operation specifications does not perform maintenance and/or an alteration of aircraft and/or aeronautical products under a Bilateral Aviation Safety Agreement (BASA).
- e. The certificate holder is authorized to use only the business name which appears on the certificate to conduct the operations described in subparagraph a.

Duncan Aviation, Inc. A001-1 Certificate No.: RQ4R501M

## **Operations Specifications**

- 1. Issued by the Federal Aviation Administration.
- 2. These Operations Specifications are approved by direction of the Administrator.



Digitally signed by Jimmey L. Mygatt, Principal Maintenance Inspector (SO19) [1] EFFECTIVE DATE: 11/9/2022, [2] AMENDMENT #: 12 DATE: 2022.11.09 09:06:37 -06:00

3. I hereby accept and receive the Operations Specifications in this paragraph.

Digitally signed by Jeffrey L King, Chief Inspector, Components/Satellites DATE:  $2022.11.09\ 08:20:47\ -06:00$ 

Duncan Aviation, Inc. A001-2 Certificate No.: RQ4R501M

#### **Operations Specifications**

#### A002. Definitions and Abbreviations

**HQ Control:** 12/14/2017 **HO Revision:** 05d

Unless otherwise defined in these operations specifications, all words, phrases, definitions, and abbreviations have identical meanings to those used in 14 CFR and 49 U.S.C., as cited in Public Law 103-272, as amended. Additionally, the definitions listed below are applicable to operations conducted in accordance with these operations specifications.

**BASA** The Bilateral Aviation Safety Agreement (BASA) is an executive

agreement concluded between the United States and a foreign country

for the purpose of promoting aviation safety; also known as an Agreement for the Promotion of Aviation Safety.

**Certificate Holder** In these operations specifications, the term "certificate holder" means

the holder of the repair station certificate described in these operations specifications in Part A paragraph A001 and any of its officers, employees, or agents used in the conduct of operations under this

certificate.

**CAAS** Civil Aviation Authority of Singapore

**CFR** Code of Federal Regulations

Class Rating As used with respect to the certification, ratings, privileges of

airframes, powerplants, propellers, radios, instruments, and

accessories within a category having similar operating characteristics.

**EASA** European Aviation Safety Agency

**EASA Accountable** 

Manager

The manager who has corporate authority for ensuring that all maintenance required by the customer can be financed and carried out

to the standard required by the EASA full-member Authority.

**EU** European Union

**Exemption** An authorization that permits an alternate means of compliance with a

specific CFR. The exemption must meet the procedural requirements

of 14 CFR Part 11.

**FOCA** Federal Office of Civil Aviation

FAA Accountable

Manager

A person designated by the certificated repair station who is responsible for and has authority over all repair station operations that

are conducted under 14 CFR Part 145, including ensuring that the repair station's personnel follow the regulations and serving as the

primary contact with the FAA.

Duncan Aviation, Inc. A002-1 Certificate No.: RQ4R501M

#### **Operations Specifications**

#### Geographic Authorization

Authorization provided to a repair station located outside the United States to perform maintenance support under contract for a U.S. air carrier (or an operator of U.S.- registered aircraft under 14 CFR Part 129) at a location other than the repair station's main facility. A geographic authorization is issued by the FAA to respond to a U.S. air carrier's or Part 129 foreign operator's need for maintenance at a station where the frequency and scope of that maintenance does not warrant permanently staffing and equipping the station for its accomplishment.

#### **Limited Rating**

A rating issued to repair stations for the performance of maintenance on particular makes and models of airframes, powerplants, propellers, radios, instruments, accessories, and/or parts.

# **Limited Ratings - Specialized Services**

Rating issued for a special maintenance function when the function is performed in accordance with a specification approved by the Administrator.

#### Line Maintenance

Any unscheduled maintenance resulting from unforeseen events, or scheduled checks where certain servicing and/or inspections do not require specialized training, equipment, or facilities.

#### MAG

The Maintenance Annex Guidance (MAG) defines the process that the FAA and EASA undertake in the inspection, findings of compliance certification, and monitoring of repair stations, as well as their joint cooperation in quality assurance and standardization activities in support of the EASA Agreement, Annex 2, Maintenance. The term Maintenance Agreement Guidance (MAG) defines the processes and activities applicable to a specific country under an MIP, and is not associated with the EASA Agreement.

#### Maintenance

The inspection, overhaul, repair, preservation, and replacement of parts, but excludes preventive maintenance.

#### U.S./EU Aviation Safety Agreement, Annex 2, Maintenance

Annex 2 covers the reciprocal acceptance of findings of compliance, approvals, documentation and technical assistance regarding approvals and the monitoring of repair stations/maintenance organizations.

#### **MIP**

Maintenance Implementation Procedures (MIP) are procedures for implementing the provisions of a BASA that apply to maintenance performed under 14 CFR Part 145, Section 145.53(b).

#### **MOE**

A maintenance organization exposition (MOE) pertains to procedural manuals used by maintenance organizations certificated by a foreign country. The MOE along with the FAA Supplement, sets forth the structure and procedures of the repair station to meet the requirements of 14 CFR Part 145 under a MIP.

Duncan Aviation, Inc. A002-2 Certificate No.: RQ4R501M

**Operations Specifications** 

**Preventive** As defined in 14 CFR part 1 and part 43 appendix A,

subparagraph (c). Maintenance

**QCM** Quality Control Manual

**Repair Station located** in the United States

A FAA certificated repair station located in the United States.

**Repair Station located** outside the United

A FAA certificated repair station located outside of the United States.

**RSM** Repair Station Manual

- 1. Issued by the Federal Aviation Administration.
- 2. These Operations Specifications are approved by direction of the Administrator.



**States** 

Digitally signed by Jimmey L. Mygatt, Principal Maintenance Inspector (SO19) [1] EFFECTIVE DATE: 11/9/2022, [2] AMENDMENT #: 8 DATE: 2022.11.09 09:07:41 -06:00

3. I hereby accept and receive the Operations Specifications in this paragraph.

Digitally signed by Jeffrey L King, Chief Inspector, Components/Satellites DATE: 2022.11.09 08:20:54 -06:00

Duncan Aviation, Inc. A002-3 Certificate No.: RQ4R501M

#### **Operations Specifications**

#### A003 . Ratings and Limitations

**HQ Control:** 04/03/2017 **HQ Revision:** 01a

The certificate holder is authorized the following Ratings and/or Limitations:

#### **Class Ratings**

Radio Class 1: Communications Equipment Radio Class 2: Navigational Equipment Radio Class 3: Radar Equipment

#### **Limited Ratings**

<b>Rating</b>	<b>Manufacturer</b>	Make/Model	<b>Limitations</b>
Airframe	From the accepted Capability List, as amended.	From the accepted Capability List, as amended.	Limited to diagnosis, calibration, adjustments, removal, replacement and installation of radios, instruments and instrument systems, including instrument panels, radio antennas and wiring as defined in Title 14 CFR 145 59(d) and (e)

instruments and instrument systems, including instrument panels, radio antennas and wiring as defined in Title 14 CFR145.59(d) and (e).

--- NOTE: This excludes any adjustments of

instruments not specified in the aircraft manufacturer's maintenance instructions or other instructions for continued airworthiness.

Diagnosis, removal and replacement of cabin entertainment, cabin lighting, and cabin convenience items.

Perform RVSM inspections and RVSM systems certification. The work must be performed in accordance with an FAA approved RVSM maintenance program or any FAA approved RVSM maintenance program contained in any Title 14 CFR 91.409(f) inspection program.

Altimeter system(s) and altitude reporting equipment tests and inspections required by Title 14 CFR 91.411.

--- Non-RVSM certificated aircraft: The tests and inspections shall be performed using 14 CFR 43, Appendix E, or the manufacturer's current maintenance instructions.

# Operations Specifications

Rating	<u>Manufacturer</u>	Make/Model	Limitations RVSM certificated aircraft: FAA approved RVSM maintenance program is required.
			Airframe Maintenance and Preventive Maintenance excluding: Complete inspections to airframe, powerplants and propellers Removal, disassembly and installation of powerplants, propellers, primary flight controls & landing gear components and associated actuators.
Airframe	All (12,500 lbs MGTOW or less per TCDS)	All	Limited to aircraft that weigh 12,500 lbs maximum gross take-off weight (MGTOW) or less per the Type Certificate Data Sheet. Limited to the following:
			Diagnosis, calibration, adjustments, removal, replacement and installation of radios, instruments and instrument systems, including instrument panels, radio antennas and wiring as defined in Title 14 CFR145.59(d) and (e).
			NOTE: This excludes any adjustments of instruments not specified in the aircraft manufacturer's maintenance instructions or other instructions for continued airworthiness.
			Diagnosis, removal and replacement of cabin entertainment, cabin lighting, and cabin convenience items.
			Perform RVSM inspections and RVSM systems certification. The work must be performed in accordance with an FAA approved RVSM maintenance program or any FAA approved RVSM maintenance program contained in any Title 14 CFR 91.409(f) inspection program.
			Altimeter system(s) and altitude reporting equipment tests and inspections required by Title 14 CFR 91.411.
			Non-RVSM certificated aircraft: The tests and inspections shall be performed using 14 CFR 43, Appendix E, or the manufacturer's current maintenance instructions.
			RVSM certificated aircraft: FAA approved RVSM maintenance program is required.
			Airframe Maintenance and Preventive Maintenance excluding: Complete inspections to airframe, powerplants and propellers.

#### **Operations Specifications**

Rating	Manufacturer	Make/Model	Limitations Removal, disassembly and installation of powerplants, propellers, primary flight controls & landing gear components and associated actuators.
Accessories - Electrical	From the accepted Capability List, as amended.	From the accepted Capability List, as amended.	Limited to removal, replacement, repair, servicing and testing.
Instruments	Aerosonic, United Kollsman/IDC Honeywell, Collins, Bendix/ King, Smith Industries, Thales, Jaeger, Thompson Sextant	Altimeters	Instrument maintenance and preventive maintenance limited to externally accessible components not requiring instrument disassembly.

## **Limited Ratings - Specialized Services**

**Specifications Limitations Rating** 

None Authorized.

- 1. Issued by the Federal Aviation Administration.
- 2. These Operations Specifications are approved by direction of the Administrator.



Digitally signed by Jimmey L. Mygatt, Principal Maintenance Inspector (SO19) [1] EFFECTIVE DATE: 11/9/2022, [2] AMENDMENT #: 8 DATE: 2022.11.09 09:08:32 -06:00

3. I hereby accept and receive the Operations Specifications in this paragraph.

Digitally signed by Jeffrey L King, Chief Inspector, Components/Satellites DATE:  $2022.11.09\ 08:21:04\ -06:00$ 

Duncan Aviation, Inc. A003-3 Certificate No.: RQ4R501M

### **Operations Specifications**

A004 . <u>Summary of Special Authorizations and Limitations</u> HQ Control: 09/23/1998

HQ Revision: 010

### a. The certificate holder, in accordance with the reference paragraphs, is authorized to:

	Paragraphs
Use an acceptable electronic recordkeeping system, electronic/digital signature, and/or electronic media.	A025
Perform safety-sensitive functions requiring a drug and alcohol testing program under 14 CFR part 120	A449
Perform work, excluding continuous operations, at additional locations other than at its primary Fixed Location.	D100

#### b. The certificate holder is not authorized and shall not:

	Reference Paragraphs
Use Exemptions.	A005
Perform maintenance with ratings for repair stations located outside the United States under a Bilateral Aviation Safety Agreement with Maintenance Provisions.	A060
Perform work, including continuous operations, at additional locations other than at its primary fixed location.	A101
Perform maintenance in accordance with foreign repair station geographic authorizations.	B050
Perform line maintenance for cert. holders conducting operations under Parts 121 and 135 and for foreign carriers/persons operating non-U.Sregistered aircraft in common carriage under Part 129, apart from D100 which authorizes that work away from station.	D107

# Operations Specifications

- 1. Issued by the Federal Aviation Administration.
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Digitally signed by Jimmey L. Mygatt, Principal Maintenance Inspector (SO19) [1] EFFECTIVE DATE: 11/9/2022, [2] AMENDMENT #: 6 DATE: 2022.11.09 09:09:07 -06:00

3. I hereby accept and receive the Operations Specifications in this paragraph.

Digitally signed by Jeffrey L King, Chief Inspector, Components/Satellites DATE:  $2022.11.09\ 08:21:08\ -06:00$ 

Duncan Aviation, Inc. A004-2 Certificate No.: RQ4R501M

#### **Operations Specifications**

#### A007. Designated Persons

**HQ Control:** 09/08/2021 **HQ Revision:** 03a

a. The personnel listed in the following table are designated to officially apply for and receive operations specifications for the certificate holder indicated below.

Table 1 – Designated Persons to Apply for and Receive Authorizations

Title	Name	Parts Authorized	Email Address
Manager of Regulatory Compliance	Mertens, Michael R.	A,D	mike.mertens@duncanaviation.com
FAA Accountable Manager, 145	Nelson, Matthew Q.	A,D	matt.nelson@duncanaviation.com
Chief Inspector, Components/Satellites	King, Jeffrey L.	A,D	jeff.king@duncanaviation.com

b. The following personnel listed in Table 2 are designated by the certificate holder to receive Information for Operators (InFO) messages for the certificate holder as indicated below. A receipt for the information by an operator or person is not required.

Table 2 - Designated to Receive InFO Messages

Name	Email Address	Telephone No.	Type of Information to Receive
Michael R. Mertens	mike.mertens@duncanaviation.com	402-479-1553	ALL
Jeffrey L. King	jeff.king@duncanaviation.com	402-479-4215	ALL

Duncan Aviation, Inc. A007-1 Certificate No.: RQ4R501M

# Operations Specifications

- 1. Issued by the Federal Aviation Administration.
- 2. These Operations Specifications are approved by direction of the Administrator.



Digitally signed by Jimmey L. Mygatt, Principal Maintenance Inspector (SO19) [1] EFFECTIVE DATE: 11/9/2022, [2] AMENDMENT #: 9 DATE: 2022.11.09 09:10:02 -06:00

3. I hereby accept and receive the Operations Specifications in this paragraph.

Digitally signed by Jeffrey L King, Chief Inspector, Components/Satellites DATE: 2022.11.09 08:21:13 -06:00

Duncan Aviation, Inc. A007-2 Certificate No.: RQ4R501M

#### **Operations Specifications**

A025 . <u>Electronic/Digital Recordkeeping System,</u> HQ Control: 04/03/2017 <u>Electronic/Digital Signature, and Electronic Media</u> HQ Revision: 00b

a. The certificate holder is authorized to use an acceptable electronic/digital recordkeeping system, described and/or referenced in this paragraph (if none, enter N/A.)

Electronic recordkeeping system as referenced in Duncan Aviation Repair Station General Operating Manual (RSGOM).

b. The certificate holder is authorized the use of the following electronic/digital signature procedures (if none, enter "N/A").

Electronic/Digital Signature System (ESO) procedures as outlined in the Duncan Aviation RSGOM.

c. The certificate holder is authorized to use electronic media for the repair station and quality control manuals, if acceptable (if none, enter "N/A").

An electronic copy of the RSGOM shall be posted within five working days as referenced in the Duncan Aviation RSGOM.

- 1. Issued by the Federal Aviation Administration.
- 2. These Operations Specifications are approved by direction of the Administrator.



Digitally signed by Jimmey L. Mygatt, Principal Maintenance Inspector (SO19) [1] EFFECTIVE DATE: 11/9/2022, [2] AMENDMENT #: 3 DATE: 2022.11.09 09:10:39 -06:00

3. I hereby accept and receive the Operations Specifications in this paragraph.

Digitally signed by Jeffrey L King, Chief Inspector, Components/Satellites DATE: 2022.11.09 08:21:16 -06:00

Duncan Aviation, Inc. A025-1 Certificate No.: RQ4R501M

#### **Operations Specifications**

#### A449. Drug and Alcohol Testing Program

**HQ Control:** 08/30/2021 **HO Revision:** 00b

a. The 14 CFR Part 145 repair station certificate holder has implemented a drug and alcohol testing program because the certificate holder performs safety-sensitive functions for a 14 CFR Part 121, 121/135, and/or 135 certificate holder, and/or for a 14 CFR Part 91operator conducting operations under § 91.147.

- b. The certificate holder certifies that it will comply with the requirements of 14 CFR Part 120 and 49 CFR Part 40 for its drug and alcohol testing program.
- c. Drug and alcohol testing program records are maintained and available for inspection by the FAA's Drug Abatement Compliance and Enforcement Inspectors at the location listed in Table 1 below:

Table 1

Location & Telephone of Drug and Alcohol Testing Program Records		
Telephone Number:	A3: 402-475-2611	
Address:	3701 Aviation Road	
Address:		
City:	Lincoln	
State:	NE	
Zip code:	68524	

#### d. Limitations and Provisions.

- (1) The FAA's Drug Abatement Division is responsible for oversight and enforcement of the DOT/FAA-mandated drug and alcohol testing program. Questions regarding the program requirements or regulations must be directed to the Drug Abatement Division at 202-267-8442 or drugabatement@faa.gov.
- (2) The certificate holder is responsible for updating this operations specification when any of the following changes occur:
- (a) Phone number and address where the drug and alcohol testing program records are kept.
- (b) If the certificate holder's number of safety-sensitive employees goes to 50 and above, or falls below 50 safety-sensitive employees.
- (3) The certificate holder with 50 or more employees performing a safety-sensitive function on January 1 of the calendar year must submit an annual report to the Drug Abatement Division of the FAA.
  - (4) The certificate holder with fewer than 50 employees performing a safety-sensitive function

Duncan Aviation, Inc. A449-1 Certificate No.: RQ4R501M

#### **Operations Specifications**

on January 1 of any calendar year must submit an annual report upon request of the Administrator.

- The certificate holder has fewer than 50 safety-sensitive employees. e.
- 1. Issued by the Federal Aviation Administration.
- 2. These Operations Specifications are approved by direction of the Administrator.



Digitally signed by Jimmey L. Mygatt, Principal Maintenance Inspector (SO19) [1] EFFECTIVE DATE: 11/9/2022, [2] AMENDMENT #: 6 DATE: 2022.11.09 09:12:19 -06:00

3. I hereby accept and receive the Operations Specifications in this paragraph.

Digitally signed by Jeffrey L King, Chief Inspector, Components/Satellites DATE:  $2022.11.09\ 08:21:21\ -06:00$ 

A449-2 Certificate No.: RQ4R501M Duncan Aviation, Inc.

# Operations Specifications

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#### Part D

	HQ CONTROL	EFFECTIVE	AMENDMENT
	DATE	DATE	NUMBER
Work to be Performed at a Place Other Than the Repair Station Fixed Location(s)	11/16/2004	11/09/2022	6

Duncan Aviation, Inc. Part D-1 Certificate No.: RQ4R501M Print Date: 11/9/2022

#### **Operations Specifications**

# D100 . Work to be Performed at a Place Other Than the Repair HQ Control: 11/16/2004 Station Fixed Location(s) HO Revision: 050

a. The certificate holder may perform work at a place other than its Fixed Location (as listed in paragraph A001, and paragraph A101 if issued, of these operations specifications) provided it has the facilities, material, equipment and technical personnel to perform the work authorized in the following table.

#### Table 1

Work Authorized	Repair Stations Manual References	Quality Control Manual References
	Duncan Aviation, Inc. Repair Station General Operating Manual (RSGOM).	see Duncan Aviation, Inc. RSGOM

- b. The certificate holder <u>may not</u> perform <u>continuous</u> operation at a facility other than the station's Fixed Location listed in paragraph A001, and paragraph A101 if issued.
- c. <u>Line Stations</u>. Privileges of a line station, as set forth by the EASA certificate and scope of work and located within the country where the main facility is domiciled are listed in Table 1 are authorized.
- d. Work may be due to a special circumstance or on a recurring basis. If on a recurring basis, the repair station must have procedures in its manual.

Duncan Aviation, Inc. D100-1 Certificate No.: RQ4R501M

# Operations Specifications

- 1. Issued by the Federal Aviation Administration.
- 2. These Operations Specifications are approved by direction of the Administrator.



Digitally signed by Jimmey L. Mygatt, Principal Maintenance Inspector (SO19) [1] EFFECTIVE DATE: 11/9/2022, [2] AMENDMENT #: 6 DATE: 2022.11.09 09:11:27 -06:00

3. I hereby accept and receive the Operations Specifications in this paragraph.

Digitally signed by Jeffrey L King, Chief Inspector, Components/Satellites DATE: 2022.11.09 08:21:26 -06:00

Duncan Aviation, Inc. D100-2 Certificate No.: RQ4R501M