



## FACILITIES INFORMATION & SERVICE CAPABILITIES



### AVIONICS SATELLITE NETWORK HISTORY

In the 1980s, Robert Duncan pursued an idea to bring Duncan Aviation's avionics excellence to FBOs across the U.S. The idea was to have small shops with a clean, high-tech image in extremely visible locations that pilots would see upon arrival at an FBO. Soon the first Duncan Aviation avionics Satellite opened with Beckett Aviation at Houston's Hobby Airport. Today, there are more than 25 Duncan Aviation avionics Satellite facilities across the U.S., and they all offer mobile avionics support and installation.

### AVIONICS SATELLITE SOLUTIONS

Operators located at airports with a Duncan Aviation avionics Satellite facility nearby use these shops for their front-line avionics service needs. In addition to avionics line services, we are able to provide avionics service and support to aircraft operators during times of critical, casual or remote location need and have the skilled personnel and equipment to provide popular avionics installations, like:

- Airborne Broadband with Wi-Fi
- ADS-B (Automatic Dependent Surveillance-Broadcast)
- Cabin Management Systems
- FANS-1/A (Future Air Navigation Systems)
- Flight Management Systems
- Systems upgrades of all types

We will also coordinate any repair, overhaul, exchange, loaner or part needed for any jet, turbine, piston-powered aircraft or helicopter.

### FULL DUNCAN AVIATION SUPPORT

Our avionics Satellites have full access to all the services and support offered through Duncan Aviation's MRO facilities located in Battle Creek, Michigan, Lincoln, Nebraska, and Provo, Utah, including loaners, exchange equipment, technical support, STCs and engineering/certification services through our Organization Designation Authorization (ODA).

### AVIONICS/INSTRUMENT CAPABILITIES

Duncan Aviation avionics Satellite technicians inspect, install, troubleshoot, service and repair virtually every type of equipment your aircraft might have, or need to have, aboard. They are supported by our full-service avionics and instruments shops located in Lincoln, Nebraska, that specialize in seven areas including:

- ADF / DME
- Radar
- Autopilot
- NAV / COM
- PST
- Indicators
- Gyro I and II
- Calibration

### AUTHORIZED FACTORY SERVICE AND SALES

Duncan Aviation is an authorized sales and factory service center for every major avionics manufacturer worldwide, including top-line brands such as Honeywell, Chelton, Collins, Garmin, L3 and Universal Avionics. Duncan Aviation is the only Authorized Universal Avionics Service Center in the U.S.

We support all major avionics OEM service, sales and extended warranty programs, such as Collins CASP, Honeywell HAPP and Universal Avionics Flight Assure.

### NON-US CIVIL AVIATION AUTHORIZATION

The Duncan Aviation Satellite Shops in Houston, Texas, and Las Vegas, Nevada, have received certification from Mexico's DGAC (Direccion General de Aeronautica Civil). The certification expands the avionics support services the two shops can offer their customers with aircraft registered in Mexico.

### WARRANTY SUPPORT

Duncan Aviation's avionics Satellite facilities are strategically based at more than 25 business aviation airports across the United States. Each location is interdependent, sharing staff and resources to support customers anywhere they land, live or hangar their aircraft.

### ADS-B SLOT PROGRAM

Duncan Aviation takes seriously its role as a leader in the business aviation community, and we've attempted to alleviate concerns regarding the scarcity of hangar space and qualified technicians in the waning months before the FAA's mandate deadline for ADS-B compliance. The Duncan Aviation slot program lets customers reserve a confirmed date and hangar space in 2017, 2018, or 2019 for their aircraft at one of the Duncan Aviation Satellite Shops.

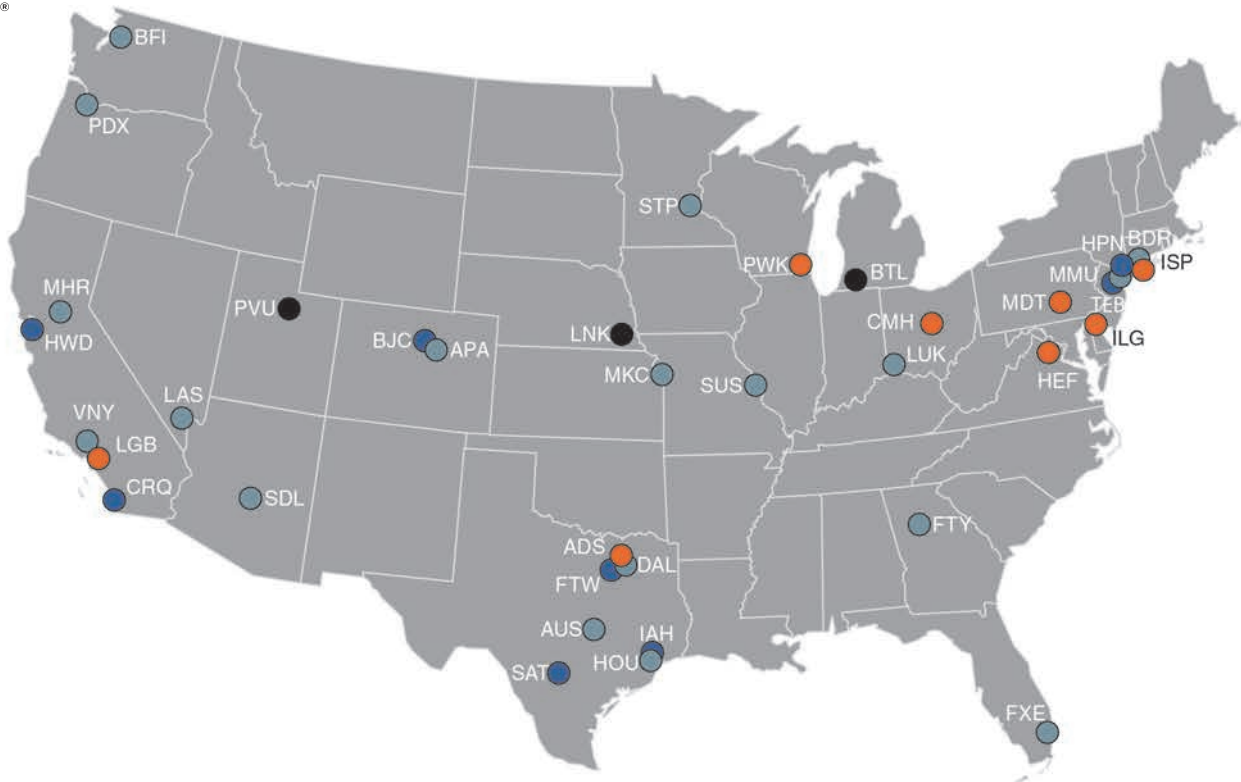
The full support of Duncan Aviation's Avionics Shop in Lincoln is behind the Satellite Shops, too, offering as little as a one-day turntime on upgrading the Rockwell Collins TDR-94/94D units.

To reserve a slot at one of the Duncan Aviation Satellite Avionics Shops, call the shop nearest you ([www.duncanaviation.aero/locations/#satellites](http://www.duncanaviation.aero/locations/#satellites)) or call Regional Avionics Sales Manager Mark Francetic (702.303.4888).



# AVIONICS SATELLITE FACTS

+1 402.475.2611 | www.DuncanAviation.aero | 800.228.4277



## ● FULL SERVICE LOCATIONS

BTL	Battle Creek, Michigan	269.969.8400
LNK	Lincoln, Nebraska	402.475.2611
PVU	Provo, Utah	877.771.2788

## ● ENGINE RAPID RESPONSE TEAM DISPATCH LOCATIONS

ADS	Addison, Texas	469.853.5789
FTY	Atlanta, Georgia	404.227.9766
PWK	Chicago, Illinois	877.522.0111
CMH	Columbus, Ohio	302.332.8391
APA	Denver, Colorado	303.649.1790
FXE	Ft. Lauderdale, Florida	954.771.6007
MDT	Harrisburg, Pennsylvania	302.332.8391
LGB	Long Beach, California	470.226.7790
ISP	Long Island, New York	470.226.7790
HEF	Manassas, Virginia	302.332.8391
ILG	New Castle, Delaware	302.332.8391
PDX	Portland, Oregon	503.287.7777
SDL	Scottsdale, Arizona	480.922.3575
BFI	Seattle, Washington	206.764.3962

## ● AVIONICS SATELLITES

FTY	Atlanta, Georgia	404.227.9766
AUS	Austin, Texas	512.530.7050
BDR	Bridgeport, Connecticut	203.386.0111
SUS	Chesterfield, Missouri	636.536.7090
LUK	Cincinnati, Ohio	513.873.7523
DAL	Dallas, Texas	214.352.3468
APA	Denver, Colorado	303.649.1790
FXE	Ft. Lauderdale, Florida	954.771.6007
HOU	Houston, Texas	713.644.0352
MKC	Kansas City, Missouri	816.421.1836
LAS	Las Vegas, Nevada	702.262.6142
PDX	Portland, Oregon	503.287.7777
MHR	Sacramento, California	916.231.0943
SDL	Scottsdale, Arizona	480.922.3575
BFI	Seattle, Washington	206.764.3962
STP	St. Paul, Minnesota	651.209.8430
TEB	Teterboro, New Jersey	201.288.1550
VNY	Van Nuys, California	818.902.9961

## ● AVIONICS WORK AWAYS

BJC	Broomfield, Colorado	303.410.7053
FTW	Ft. Worth, Texas	817.740.9266
HWD	Hayward, California	510.780.1640
IAH	Houston, Texas	281.821.2689
MMU	Morristown, New Jersey	973.326.1110
SAT	San Antonio, Texas	210.267.9644
CRQ	San Diego, California	818.298.7489
HPN	White Plains, New York	914.686.8294