



## FACILITIES INFORMATION & CAPABILITIES



### THE COMPANY

- Established in 1956 by Donald Duncan
- Based in Lincoln, Nebraska, with more than 25 satellite avionics and nine Rapid Response launch offices in the U.S.
- Approximately 2,000 team members (worldwide)
- 660,000-square-foot facility in Lincoln, Nebraska
- 335,000-square-foot facility in Battle Creek, Michigan
- 23,000-square-foot facility in Provo, Utah
- More than 20,000 active accounts

### DUNCAN AVIATION, LINCOLN (LNK)

- Established in 1963 at Lincoln Airport
- A 175,000-square-foot expansion with two new maintenance hangars completed in 2014
- 1,100 team members

### FAA REPAIR STATION—LINCOLN #JGVR194F

- Radio—Class 1, 2 & 3
- Instrument—Class 1, 2, 3 & 4
- Accessory—Class 1, 2 & 3
- Powerplant—Limited ratings
- Airframe—Class 1, 3 & 4
- Propeller—Class 2 (Hartzell & McCauley)
- NDT (Ultrasonic, Fluorescent Penetrant, Eddy Current, Magnetic Particle)
- Cessna and Falcon NDT Approved
- Life vest inspection
- Learjet (Aeronca) thrust reversers
- FAA-approved paint process
- STC, Major Repair and Alterations (MRA) and Parts Manufacturing Approval (PMA) Organization Designated Authorization (ODA)
- PMA PQ3429CE

### DUNCAN AVIATION, PROVO (PVU) #EBV2450D

- Opened August 2010
- Hangar leased from TAC Air-Provo at Provo Municipal Airport
- Authorized for Learjet (all models), Challenger (300, 600, 850 Series), Global (line only), Phenom 100/300s and Legacy
- Engine Line and full Avionics with installation services
- NPI AOG & Line maintenance off Lincoln's certificate
- Light interior and paint work available
- New 222,000-square-foot maintenance and modifications center to open in 2019
- New 53,000-square-foot paint facility to open in 2019

### DUNCAN AVIATION, BATTLE CREEK (BTL)

- Established as Kal-Aero in 1967
- Based in Battle Creek with a second facility in Kalamazoo, Michigan
- Acquired by Duncan Aviation in 1998
- 600 team members

### FAA REPAIR STATION—BATTLE CREEK / KALAMAZOO #EBVR450D

- Radio—Class 1, 2 & 3
- Instrument—Class 1, 2 & 3
- Accessory—Class 1 & 2
- Powerplant—Limited ratings
- Propeller—Limited ratings
- Airframe—Class 1, 3 & 4
- NDT (Ultrasonic, Fluorescent Penetrant, Eddy Current, Magnetic Particle)
- Cessna & Falcon NDT Approved
- FAA-approved paint process
- Life vest inspection
- STC, Major Repair and Alterations (MRA) and Parts Manufacturing Approval (PMA) Organization Designated Authorization (ODA)

### OTHER APPROVALS

- EASA accepted repair station:  
Lincoln—EASA.145.4392, Battle Creek—EASA.145.4602, Provo—EASA.145.6468
- Bermuda approved maintenance organization  
Lincoln—# BDA/AMO/114 (with 2 approved signatures), Battle Creek—#BDA/AMO/529
- Brazil approved repair station:  
Lincoln—CHE 0006-03/ANAC, Battle Creek—CHE 0407-01/ANAC, Provo—CHE 1308-42/ANAC
- Venezuelan repair station certification:  
Lincoln—OMAC-E-272
- China certified repair station:  
Lincoln—#F00100326
- Cayman Islands approved maintenance organization:  
Lincoln—042-CAY-AMO-2010  
Battle Creek—051-CAY-AMO-2010
- Mexico approved maintenance organization:  
Lincoln—CO-029/11, Battle Creek—CO-030/11  
Provo—CO-057/13, Houston—CO-096/15, Las Vegas—CO-156/12, Van Nuys—CO-160/17, Scottsdale—CO-158/17



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- Argentina repair station certification:  
Lincoln—1B-92
- India approved maintenance organization  
Lincoln—5-2097/2011-AI(2)

### FACTORY AUTHORIZED SERVICE

- Bombardier Challenger (300 and 600 series)
- Bombardier Learjet (All models)
- Dassault Falcon Jet (All models)
- Embraer Legacy 450, 500, 600, 650
- Embraer Phenom 100 and 300
- Honeywell TFE731 (20/40/50/60) Major
- Honeywell TFE731 -2/-3/-4/-5 Major
- Honeywell HTF7000 Minor
- Honeywell/General Electric CFE 738 Line
- General Electric CF34 Major & HSI
- Gulfstream G100, G150, G200
- Pratt & Whitney JT15D, PW300 Series Line
- Pratt & Whitney PT6, 530, 535, 545 Line/HSI
- Williams International FJ44 Line
- Rolls Royce AE3007, BR 700/710, Spey/Tay Line
- Honeywell APUs, Line & HSI
- FAA-certified Hamilton/Sundstrand T62-T Line

### COMPLETE SALES AND SERVICE CENTER

Bombardier, Dassault, Embraer, Gulfstream and Textron aircraft.

- Airframe maintenance including heavy structural repair and modifications
- Engine maintenance including rental engines
- Avionics repair and overhaul
- Instrument repair and overhaul (Calibrations)
- Avionics installations
- Paint and interior refurbishments and green completions
- Custom cabinets
- Accessory repair and overhaul
- Pilot services
- Line services
- Aircraft sales and consignments
- Aircraft acquisition services

- Parts services

### ENGINEERING DESIGNATIONS

- ODA (Organization Designation Authorization)
- Areas of Delegation/Authority:
  - STC (Supplemental Type Certificates)
  - MRA (Major Repairs and Alterations)
  - PMA (Parts Manufacturer Approvals)
  - Imports, Exports, Special Flight Permits, Standard and Special Airworthiness
- Qualified staff of over 40 Unit Members of all disciplines, including DERs (Designated Engineering Representatives) and DARs (Designated Airworthiness Representatives)

### SPECIAL MISSIONS SYSTEMS INTEGRATION & AIRCRAFT MODIFICATION SOLUTIONS

- Duncan Aviation has two state-of-the-art facilities with teams of experienced technicians and disciplined engineers who skillfully integrate systems that depend on each other to perform to peak proficiency: electronic, electrical, mechanical and structural
- Systems Integration: avionics modernization, camera installations, flight inspection systems and maritime patrol / special missions equipment
- Program and CLS (Contract Logistics Support) Management
- Experience in managing systems integration and modification programs for leading international aerospace and defense organizations with every part of the program, including the following:
  - Proposal writing
  - Program management
  - Contract administration
  - Installation
  - Engineering
  - Testing
  - Training



## ALL COMPONENT EXCHANGES, OVERHAULS, REPAIRS AND LOANERS



*We offer free technical advice, troubleshooting and sales support 24/7/365.*

Duncan Aviation provides the component solutions customers expect from an award-winning team of aviation professionals who provide streamlined, customer-friendly and comprehensive solutions every day to aircraft operators. We have the resources to become your one source for component solutions and deliver every service you will need during the life of an aircraft. We are also authorized as sales, service and support for multiple component and equipment manufacturers. We offer:

- complete component overhaul
- repair and testing
- sales and exchanges
- parts and loaners
- tool and equipment calibration
- warranty coverage
- international services, including shipping

### ACCESSORIES +1 402.475.4125 | 800.228.4277

- Fast turntimes and expedited AOG services
- Specialty areas:
  - batteries/power supplies
  - electronics
  - electromechanical
  - pneumatics
  - hydraulic fluids/fuel
  - landing gear
  - multiple Non Destructive Testing (NDT) certifications
  - stab actuators
  - hydrostatic testing
- Authorized sales, service and support for multiple component and equipment manufacturers with a warranty up to 24 months
- Accessory test equipment is calibrated using NIST certificate traceability
- Additional services:
  - equipment calibration
  - overhaul and repair
  - international service
  - parts and loaners
  - warranty policies
  - shipping
- Nearly 11,000 square feet of shop space

### AVIONICS & INSTRUMENTS +1 402.475.2611 | 800.562.6377

- Inspect, install, troubleshoot, service and repair virtually every type of equipment your aircraft might have or need to have while on board
- Fast turntimes and expedited AOG services
- Specialty areas include:
  - ADF
  - Radar
  - Autopilot
  - NAV/COM
  - PST
  - DME/PDR
  - Indicators
  - Gyros
  - Calibration
- More than \$10 million inventory of avionics and instrument loaners
- Large piece parts inventory
- More than 95 percent of the time, we have the part on-hand to complete the repair
- Less than 1 percent warranty claim rate
- International Certification sign-off on 10 countries

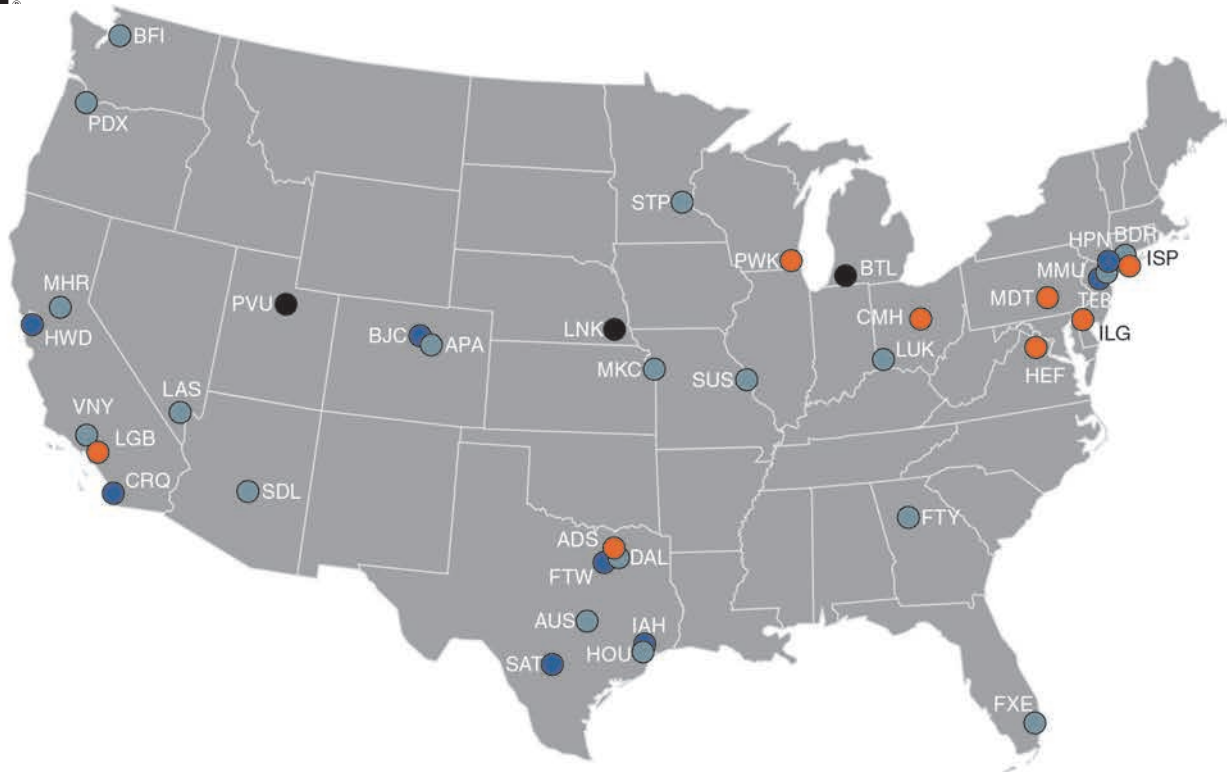
### PARTS & ROTABLES +1 402.475.4125 | 800.228.1836

- A Parts & Rotables Sales Representative is available 24/7/365
- No AOG or expedite fees on urgent orders, including holidays and weekends
- \$45 million inventory of parts, exchanges, avionics, consumables and rotatable units
- Parts, exchanges and inventory sold throughout the world using door-to-door carrier services
- Virtually zero downtime with exchange units versus overhaul or repair turntimes
- Parts or exchange locator services offer a truly one-stop, one-call service for all corporate jet aircraft
- Engine parts, piece parts, maintenance consumables, OEM factory exchanges and more
- More than 485,000 line items, plus preferred vendor inventories at our fingertips
- We buy avionics equipment, airframe components, engine accessories and parts inventories



# DUNCAN AVIATION FACTS

+1 402.475.2611 | www.DuncanAviation.aero | 800.228.4277



## ● FULL SERVICE LOCATIONS

BTL	Battle Creek, Michigan	269.969.8400
LNK	Lincoln, Nebraska	402.475.2611
PVU	Provo, Utah	877.771.2788

## ● ENGINE RAPID RESPONSE TEAM DISPATCH LOCATIONS

ADS	Addison, Texas	469.853.5789
FTY	Atlanta, Georgia	404.227.9766
PWK	Chicago, Illinois	877.522.0111
CMH	Columbus, Ohio	302.332.8391
APA	Denver, Colorado	303.649.1790
FXE	Ft. Lauderdale, Florida	954.771.6007
MDT	Harrisburg, Pennsylvania	302.332.8391
LGB	Long Beach, California	470.226.7790
ISP	Long Island, New York	470.226.7790
HEF	Manassas, Virginia	302.332.8391
ILG	New Castle, Delaware	302.332.8391
PDX	Portland, Oregon	503.287.7777
SDL	Scottsdale, Arizona	480.922.3575
BFI	Seattle, Washington	206.764.3962

## ● AVIONICS SATELLITES

FTY	Atlanta, Georgia	404.227.9766
AUS	Austin, Texas	512.530.7050
BDR	Bridgeport, Connecticut	203.386.0111
SUS	Chesterfield, Missouri	636.536.7090
LUK	Cincinnati, Ohio	513.873.7523
DAL	Dallas, Texas	214.352.3468
APA	Denver, Colorado	303.649.1790
FXE	Ft. Lauderdale, Florida	954.771.6007
HOU	Houston, Texas	713.644.0352
MKC	Kansas City, Missouri	816.421.1836
LAS	Las Vegas, Nevada	702.262.6142
PDX	Portland, Oregon	503.287.7777
MHR	Sacramento, California	916.231.0943
SDL	Scottsdale, Arizona	480.922.3575
BFI	Seattle, Washington	206.764.3962
STP	St. Paul, Minnesota	651.209.8430
TEB	Teterboro, New Jersey	201.288.1550
VNY	Van Nuys, California	818.902.9961

## ● AVIONICS WORK AWAYS

BJC	Broomfield, Colorado	303.410.7053
FTW	Ft. Worth, Texas	817.740.9266
HWD	Hayward, California	510.780.1640
IAH	Houston, Texas	281.821.2689
MMU	Morristown, New Jersey	973.326.1110
SAT	San Antonio, Texas	210.267.9644
CRQ	San Diego, California	818.298.7489
HPN	White Plains, New York	914.686.8294