



EMBRAER FACTS

AIRFRAME & ENGINE INFORMATION & CAPABILITIES

AIRFRAME CAPABILITIES

Duncan Aviation's Lincoln, NE, and Battle Creek, MI, facilities are part of the Embraer Authorized Service Center Network and are listed as EASC 3s for work on the Embraer Phenom 100, 300 and the Legacy. Duncan Aviation-Provo, which will open in August 2010, will also have this level of authorization. Duncan Aviation can perform all scheduled and unscheduled maintenance, including the following:

- Any unscheduled event that affects the normal operation of the aircraft.
- Repair of in-flight discrepancies reported by flight crews or maintenance control.
- Routine daily and en-route inspection required by operator.
- Components replacement with use of external test equipment, if required.
- Landing gear, engine and APU removal and installation.
- Painting/interior refurbishment or avionics system installations done in conjunction with airframe work.
- Troubleshooting.
- Defect rectification.
- Repairs and modifications.

Our high recognition year after year by the Professional Pilot survey as two of the top maintenance facilities is a reflection of our technicians' experience and dedication.

Our Embraer Team consists of A&P and IA-qualified aircraft inspectors and factory-trained specialists available around the clock to help with maintenance-related questions and troubleshooting.

Tracker, Duncan Aviation's computerized tracking system, is available to track aircraft maintenance.

ENGINE CAPABILITIES

- We are an authorized Pratt & Whitney 617F Line Service Center.
- Our Embraer Engine Team includes technicians on-call for in-house or "in the field" engine repair, 24/7.
- Duncan Aviation was voted #1 in Engine HSI and Major Repair services in the most recent Professional Pilot survey.

APU CAPABILITIES

- We are FAA-certified for the Hamilton Sundstrand Model T-62T-40C11 or T-62T-40C14 APUs.
- Hamilton Sundstrand semi-annual, annual and bi-ennial inspections.
- Line maintenance and R&Rs.

AUTHORIZATIONS

- Embraer Authorized Service Center Network - EASC 3.
- Authorized Pratt & Whitney 617F Line Service Center.

CERTIFICATIONS

- FAA-certified for the Hamilton Sundstrand Model T-62T-40C11 or T-62T-40C14 APUs.

AIRFRAME SUPPORT

SERVICE SALES

Brad Homeyer (PVU)

402.479.8129

Brad Lennemann (LNK)

402.479.4279

Doug Donahue (BTL)

269.968.8905

TECH REP

Tim Garity (LNK)

402.479.1546

Jim Overheul (BTL)

269.969.8477

ENGINE SUPPORT

SERVICE SALES

Jon Dodson

402.479.4250

Joe LaCorte

847.833.1183

TECH REPS

Jason Burhoop

402.479.4170

Bill Walker

269.969.8486

COMPLETION SALES

Matt Spain (LNK)

402.479.4127

George Bajo (BTL)

269.969.8462

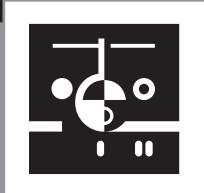
AVIONICS SALES

Andy Fernandes (LNK)

402.479.4186

Justin Vena (BTL)

269.968.8789



EMBRAER FACTS

INTERIOR & PAINT INFORMATION & CAPABILITIES

INTERIOR CAPABILITIES

Duncan Aviation is the leader for interior refurbishments on business aircraft, including Embraers' Phenom 100, Phenom 300 and Legacy. Our design teams have experience, creativity and access to leading-edge technology. We use these talents to create unique, functional and efficient aircraft interiors. Learn how Duncan Aviation can update the design of your Embraer interior to add value, functionality and a renewed comfort level that truly must be experienced to be appreciated.

INTERIOR OFFERINGS

- Full interior refurbishment capabilities.
- Pre-built cabinets, executive tables and pocket doors.
- Custom thermal and acoustic insulation packages.
- Custom cabinets and finishes.

PAINT

Duncan Aviation is famous for its high-quality paint work. This reputation has been earned over the years by consistently delivering high-quality, long-lasting paint jobs and by the unmatched attention to detail and innovative paint processes we employ. Duncan Aviation also offers the shortest downtimes in the industry.

For each paint workscope, our teams complete a detailed six-page paint debrief that outlines all the details necessary to ensure the paint job is completed to the customer's exact specifications and will last for years to come. In fact, Duncan Aviation offers a three-year warranty on all paint workscope.

DUNCAN DESIGN

Our award-winning in-house Duncan Design team leads the industry in creating custom and unique paint and interior schemes. The Duncan Design team will guide you through the specification process and monitor the project while in-house to ensure all aspects are completed to your exact specifications.



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AVIONICS & COMPONENT SOLUTIONS INFORMATION & CAPABILITIES

MODIFICATIONS

Duncan Aviation is the recognized leader for Avionics. Duncan holds top spots in Professional Pilot magazine's independent reader poll, the PRASE Survey. In the "Best Avionics Center" category, the Lincoln facility was named #1, Battle Creek #2 and Teterboro #9. Duncan Aviation has received a first-place avionics ranking every year since the survey began in 1985. We offer complete avionics installations capabilities including:

- Swift Broadband Upgrades including installation of cabin routers.
- Aircell Iridium and Broadband installations.
- Cabin entertainment packages.
- Moving map systems.
- Flight bag wiring provisions.
- LED lighting upgrades.
- AFIS Systems.
- Lighting Sensor Systems (Stormscope, Honeywell LSS).

DUNCAN AVIATION PROVIDES COMPLETE COMPONENT SOLUTIONS

Duncan Aviation provides the Component Solutions customers expect from an award-winning team of aviation professionals who provide streamlined, customer friendly and comprehensive solutions every day to aircraft operators. Duncan Aviation has the resources to become your one source for Component Solutions and deliver every service you will need during the life of your aircraft.

- Any Component, Avionics, Instrument or Accessory Repair or Overhaul
- Rotables, Parts, OEM Exchanges and More
- FREE Avionics, Instrument and Accessory Loaners
- International Service and Solutions at 402.475.4125
- Acquisitions, Consignment Management and Sales
- Propeller Sales, Service and Solutions
- Free Locator Service
- Free Technical Advice and Troubleshooting

One call to Duncan Aviation delivers Component Solutions 24/7/365. For avionics, instruments, accessories, parts, loaners, repairs, overhauls, rotables and exchanges, call 800.228.1836 or 800.562.6377.

TOOL CALIBRATIONS

Bring tools along when you schedule work and Duncan Aviation can calibrate them while you are here with NIST traceable instrument calibration.

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