



DUNCAN AVIATION'S JSSI PROGRAM

A SPECIAL SERVICE PROGRAM FOR JSSI CLIENTS

Welcome to Duncan Aviation's JSSI Program, a comprehensive service program that provides JSSI clients with access to the best Duncan Aviation has to offer in nose-to-tail aircraft service, customer responsiveness and AOG support. As a JSSI customer, Duncan Aviation will provide its broad range of services, which include airframe maintenance, avionics upgrades, completions/paint, parts and AOG support, to you with special JSSI Program pricing.

Below is a summary of Duncan Aviation's services. For more detailed information, visit www.DuncanAviation.aero. When you are ready to schedule service, please contact your JSSI representative or call a Duncan Aviation representative and mention that you are part of the JSSI Program. We look forward to serving you!

DUNCAN AVIATION, INC.

- Established in 1956 by Donald Duncan.
- Based in Lincoln, Nebraska, with 23 satellite avionics and eight Rapid Response locations in the U.S.
- All FAA Repair Station certificates held by Lincoln FAA FSDO Certificate Management Unit (CMU).
- Approximately 2,000 employees (worldwide).
- 440,000-square-foot facility in Lincoln, Nebraska.
- 325,000-square-foot facility in Battle Creek, Michigan.
- Maintenance facility opened in 2010 in Provo, Utah.
- More than 20,000 active accounts.

COMPLETE SALES AND SERVICE CENTERS

- Airframe maintenance including heavy structural repair and modifications.
- Engine maintenance including rental engines.
- Avionics repair and overhaul.
- Instrument repair and overhaul (Calibrations).
- Avionics installations.
- Paint and interior refurbishments and green completions.
- Custom cabinets.
- Accessory and propeller repair and overhaul.
- Pilot services.
- Line services.
- Aircraft sales and consignments.
- Aircraft acquisition services through JetResources.
- Parts services.

AIRCRAFT SPECIALIZATIONS

- Bombardier Challengers.
- Bombardier Learjets.
- Bombardier Globals.
- Cessna Citations.
- Dassault Falcons.
- Embraer Legacys.
- Embraer Phenoms.
- Hawkers.
- Gulfstreams.
- Astra/Westwinds.
- King Airs.

DUNCAN AVIATION-LINCOLN (LNK) FAA REPAIR STATION #JGVR194F

- Radio - Class 1, 2 & 3.
- Instrument - Class 1, 2, 3 & 4.
- Accessory - Class 1, 2 & 3.
- Powerplant - Limited ratings.
- Airframe - Class 1, 3 & 4.
- Propeller - Class 2 (Hartzell & McCauley).
- NDT (Ultrasonic, Dye Penetrant, Eddy Current, Magnetic Particle).
- Cessna and Falcon NDT Approved.
- Life vest inspection.
- Learjet (Aeronca) thrust reversers.
- FAA-approved paint process.
- Propeller balancing.
- STC and Major Repair and Alterations (MRA) Organization Designated Authorization (ODA).
- PMA PQ3429CE.

DUNCAN AVIATION-BATTLE CREEK (BTL) FAA REPAIR STATION #EBVR450D

- Radio - Class 1, 2 & 3.
- Instrument - Class 1, 2 & 3.
- Accessory - Class 1 & 2.
- Powerplant - Limited ratings.
- Propeller - Limited ratings.
- Airframe - Class 1, 3 & 4.
- FAA NDT Approved (Ultrasonic, Dye / Fluorescent Penetrant, Eddy Current, Magnetic Particle).
- Cessna & Falcon NDT Approved.
- FAA-approved paint process.
- Life vest inspection.
- STC and Major Repair and Alterations (MRA) Organization Designated Authorization (ODA).

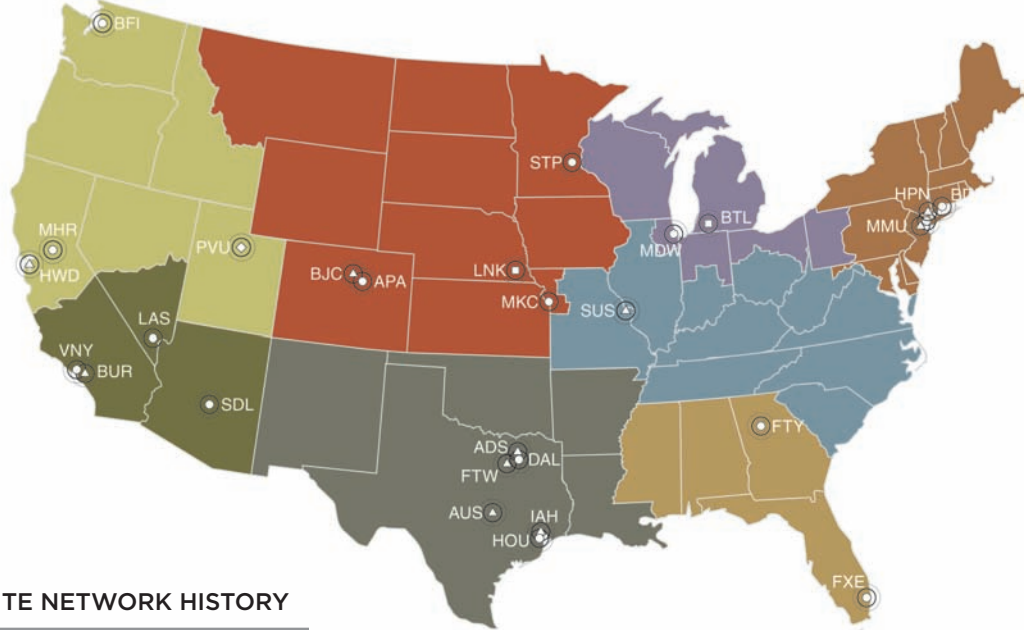
DUNCAN AVIATION, PROVO (PVU)

- Airframe maintenance facility.
- Authorized for Learjets (all models), Challengers (300, 600 Series), Globals (line only), Phenom 100/300s and Legacys.
- Engine Line and Avionics Line services.
- AOG & Line maintenance off Lincoln's certificate.



DUNCAN AVIATION SUPPORT

FACILITIES INFORMATION & CAPABILITIES



SATELLITE NETWORK HISTORY

A little over 20 years ago, Robert Duncan pursued an idea to bring Duncan Aviation's avionics excellence to FBOs across the U.S. The idea was to have small shops with a clean, high-tech image in extremely visible locations that pilots would see upon arrival at the FBO. Soon the first Duncan Aviation Satellite opened with Beckett Aviation at Houston's Hobby Airport. Today, Duncan Aviation has 23 of the popular avionics shops throughout the U.S.

SATELLITE SOLUTIONS

Duncan Aviation's satellite network provides comprehensive solutions to aircraft operators during times of critical, casual or remote location need. Although line service is the primary work of satellites, many provide popular installs and coordinate any repair, overhaul, exchange, loaner or part needed for jet, turbine, piston-powered aircraft and helicopters 24/7/365.

AVIONICS INSTALL & LINE FACILITIES

APA	Denver, Colorado	303.649.1790	MDW	Chicago, Illinois	773.284.4600
BFI	Seattle, Washington	206.764.3962	MHR	Sacramento, California	916.231.0943
BDR	Bridgeport, Connecticut	203.386.0111	MKC	Kansas City, Missouri	816.421.1836
DAL	Dallas, Texas	214.352.3468	SDL	Scottsdale, Arizona	480.922.3575
FTY	Atlanta, Georgia	404.227.9766	STP	St. Paul, Minnesota	651.209.8430
FXE	Ft. Lauderdale, Florida	954.771.6007	TEB	Teterboro, New Jersey	201.288.1550
HOU	Houston, Texas	713.644.0352	VNY	Van Nuys, California	818.902.9961
LAS	Las Vegas, Nevada	702.262.6142			

WORK AWAY STATION CONTACTS

ADS	Addison, Texas	214.352.3468	FTW	Ft. Worth, Texas	817.740.9266
AUS	Austin, Texas	512.530.7050	HPN	White Plains, New York	914.686.8294
BJC	Broomfield, Colorado	303.410.7053	HWD	Hayward, California	916.231.0943
BUR	Burbank, California	818.955.8413	IAH	Houston, Texas	281.821.2689
HPN	White Plains, New York	914.686.8294	MMU	Morristown, New Jersey	973.326.1110
SUS	Chesterfield, Missouri	636.536.7090			

RAPID RESPONSE TEAMS

Engine & APU AOG Capabilities

- On-call 24/7/365 for in-the-field engine repair and service.
- Scheduled—fan hub/balance.
- Duplicate tooling is zoned & ready
- Portable engine stands/slings.
- ACES/JEDA data acquisition and vibration survey equipment.
- Seven locations at 877.522.0111.
- Unscheduled—bad SOAP.
- Perform "on-wing" repair.
- P&W 535 HSI.