UNITED STATES OF AMERICA DEPARTMENT OF TRANSPORTATION FEDERAL AVIATION ADMINISTRATION

# Air Agency Certificate

Number EBV2450D

This certificate is issued to

DUNCAN AVIATION, INC. D/B/A DUNCAN AVIATION whose business address is

262 SOUTH 3800 WEST PROVO, UT 84601

upon finding that its organization complies in all respects with the requirements of the Federal Aviation Regulations relating to the establishment of an Air Agency, and is empowered to operate an approved SATELITE REPAIR STATION

with the following ratings:

AIRFRAME (06/04/2012) LIMITED ACCESSORIES (12/14/2012) LIMITED POWERPLANT (12/06/2011) LIMITED SPECIALIZED SERVICE (12/14/2012) NON-DESTRUCTIVE INSPECTION, TESTING AND PROCESSING (08/24/2017)

This certificate, unless canceled, suspended, or revoked,

shall continue in effect INDEFINITELY

Date issued:

AUGUST 10, 2010

By direction of the Administrator MAX T. MCARTHUR

MANAGER, SLC-FSDO

This Certificate is not Transferable, and any major change in the basic facilities, or in the location thereof, shall be immediately reported to the appropriate regional office of the federal aviation administration

Any alteration of this certificate is punishable by a fine of not exceeding \$1,000, or imprisonment not exceeding 3 years, or both

FAA Form 8000-4 (1-67)

SUPERSEDES FAA FORM 390.

Electronic Forms (PDF)

### Table of Contents

### Part A

	HQ CONTROL DATE	EFFECTIVE DATE	AMENDMENT NUMBER
001 Issuance and Applicability	05/06/2022	08/03/2022	8
002 Definitions and Abbreviations	12/14/2017	12/21/2017	4
003 Ratings and Limitations	04/03/2017	08/03/2022	17
004 Summary of Special Authorizations and Limitations	09/23/1998	02/13/2019	3
007 Designated Persons	12/19/2006	09/13/2019	5
<ul> <li>Electronic/Digital Recordkeeping System,</li> <li>Electronic/Digital Signature, and Electronic Media</li> </ul>	04/03/2017	12/21/2017	2
449 Antidrug and Alcohol Misuse Prevention Program	07/17/2009	07/19/2016	2

#### Table of Contents

#### Part D

	HQ CONTROL	EFFECTIVE	AMENDMENT
	DATE	DATE	NUMBER
Work to be Performed at a Place Other Than the Repair Station Fixed Location(s)	11/16/2004	03/17/2016	1

### A001 . Issuance and Applicability

### HQ Control: 05/06/2022 HQ Revision: 05f

a. These operations specifications are issued to Duncan Aviation, Inc., a Repair Station located in the United States, pursuant to 14 CFR Part 145, § 145.53(a). The repair station certificate holder shall conduct operations in accordance with 14 CFR Part 145 and these operations specifications.

The certificate holder's address:

Fixed Location:	Mailing Address:
262 South 3800 West	262 South 3800 West
Provo, Utah 84601	Provo, Utah 84601

b. The holder of these operations specifications is the holder of certificate number EBV2450D and shall hereafter be referred to as the "certificate holder".

c. These operations specifications are issued as part of this repair station certificate and are in effect as of the date approval is effective. This certificate and these operations specifications shall remain in effect until the certificate for a repair station that is located in the United States is surrendered, suspended, or revoked.

d. The repair station specified on these operations specifications performs maintenance and/or an alteration of aircraft and/or aeronautical products under a Bilateral Aviation Safety Agreement (BASA).

e. The certificate holder is authorized to conduct the operations described in subparagraph a under the following other business names:

Duncan Aviation Delegated Authorities:

**Operations Specifications** 

1. Issued by the Federal Aviation Administration.

2. These Operations Specifications are approved by direction of the Administrator.



Digitally signed by James D. Hill, Principal Avionics Inspector (NM07) [1] EFFECTIVE DATE: 8/3/2022, [2] AMENDMENT #: 8 DATE: 2022.08.03 15:41:48 -05:00

3. I hereby accept and receive the Operations Specifications in this paragraph.

Digitally signed by David L Anderson, Chief Inspector DATE: 2022.08.03 15:20:21 -05:00

### A002 . Definitions and Abbreviations

HQ Control: 12/14/2017 HQ Revision: 05d

Unless otherwise defined in these operations specifications, all words, phrases, definitions, and abbreviations have identical meanings to those used in 14 CFR and 49 U.S.C., as cited in Public Law 103-272, as amended. Additionally, the definitions listed below are applicable to operations conducted in accordance with these operations specifications.

BASA	The Bilateral Aviation Safety Agreement (BASA) is an executive agreement concluded between the United States and a foreign country for the purpose of promoting aviation safety; also known as an Agreement for the Promotion of Aviation Safety.
Certificate Holder	In these operations specifications, the term "certificate holder" means the holder of the repair station certificate described in these operations specifications in Part A paragraph A001 and any of its officers, employees, or agents used in the conduct of operations under this certificate.
CAAS	Civil Aviation Authority of Singapore
CFR	Code of Federal Regulations
Class Rating	As used with respect to the certification, ratings, privileges of airframes, powerplants, propellers, radios, instruments, and accessories within a category having similar operating characteristics.
EASA	European Aviation Safety Agency
EASA Accountable Manager	The manager who has corporate authority for ensuring that all maintenance required by the customer can be financed and carried out to the standard required by the EASA full-member Authority.
EU	European Union
Exemption	An authorization that permits an alternate means of compliance with a specific CFR. The exemption must meet the procedural requirements of 14 CFR Part 11.
FOCA	Federal Office of Civil Aviation
FAA Accountable Manager	A person designated by the certificated repair station who is responsible for and has authority over all repair station operations that are conducted under 14 CFR Part 145, including ensuring that the repair station's personnel follow the regulations and serving as the primary contact with the FAA.

U.S. Department of Transportation Federal Aviation Administration	Operations Specifications
Geographic Authorization	Authorization provided to a repair station located outside the United States to perform maintenance support under contract for a U.S. air carrier (or an operator of U.S registered aircraft under 14 CFR Part 129) at a location other than the repair station's main facility. A geographic authorization is issued by the FAA to respond to a U.S. air carrier's or Part 129 foreign operator's need for maintenance at a station where the frequency and scope of that maintenance does not warrant permanently staffing and equipping the station for its accomplishment.
Limited Rating	A rating issued to repair stations for the performance of maintenance on particular makes and models of airframes, powerplants, propellers, radios, instruments, accessories, and/or parts.
Limited Ratings - Specialized Services	Rating issued for a special maintenance function when the function is performed in accordance with a specification approved by the Administrator.
Line Maintenance	Any unscheduled maintenance resulting from unforeseen events, or scheduled checks where certain servicing and/or inspections do not require specialized training, equipment, or facilities.
MAG	The Maintenance Annex Guidance (MAG) defines the process that the FAA and EASA undertake in the inspection, findings of compliance certification, and monitoring of repair stations, as well as their joint cooperation in quality assurance and standardization activities in support of the EASA Agreement, Annex 2, Maintenance. The term Maintenance Agreement Guidance (MAG) defines the processes and activities applicable to a specific country under an MIP, and is not associated with the EASA Agreement.
Maintenance	The inspection, overhaul, repair, preservation, and replacement of parts, but excludes preventive maintenance.
U.S./EU Aviation Safety Agreement, Annex 2, Maintenance	Annex 2 covers the reciprocal acceptance of findings of compliance, approvals, documentation and technical assistance regarding approvals and the monitoring of repair stations/maintenance organizations.
MIP	Maintenance Implementation Procedures (MIP) are procedures for implementing the provisions of a BASA that apply to maintenance performed under 14 CFR Part 145, Section 145.53(b).
ΜΟΕ	A maintenance organization exposition (MOE) pertains to procedural manuals used by maintenance organizations certificated by a foreign country. The MOE along with the FAA Supplement, sets forth the structure and procedures of the repair station to meet the requirements of 14 CFR Part 145 under a MIP.

U.S. Department of Transportation Federal Aviation Administration	Operations Specifications
Preventive Maintenance	As defined in 14 CFR part 1 and part 43 appendix A, subparagraph (c).
QCM	Quality Control Manual
Repair Station located in the United States	A FAA certificated repair station located in the United States.
Repair Station located outside the United States	A FAA certificated repair station located outside of the United States.
RSM	Repair Station Manual

1. Issued by the Federal Aviation Administration.

2. These Operations Specifications are approved by direction of the Administrator.



Digitally signed by Jon Hanson, Principal Avionics Inspector (NM07) [1] EFFECTIVE DATE: 12/21/2017, [2] AMENDMENT #: 4 DATE: 2017.12.21 13:51:20 -06:00

3. I hereby accept and receive the Operations Specifications in this paragraph. Digitally signed by David L Anderson, Assistant Chief Inspector DATE: 2017.12.21 10:54:30 -06:00

### A003 . Ratings and Limitations

HQ Control: 04/03/2017 HQ Revision: 01a

The certificate holder is authorized the following Ratings and/or Limitations:

### **Class Ratings**

Airframe Class 1: Composite Construction of Small Aircraft Airframe Class 3: All-Metal Construction of Small Aircraft Airframe Class 4: All-Metal Construction of Large Aircraft

### Limited Ratings

<b>Rating</b>	<u>Manufacturer</u>	<u>Make/Model</u>	<u>Limitations</u>
Engines	Pratt & Whitney	PW617F-E, PW305 Series	Line Maintenance
	Honeywell	TFE731-2/3/4/5 Series, TFE731-20/40/50/60 Series, AS907 series, RE100 Series APU	Line Maintenance
	General Electric	CF34 Series	Line Maintenance
Accessories - Electrical - Aircraft Batteries	Lead Acid - All	All	Limited to removal, replacement, servicing, repair, & testing per manufacturer's maintenance documents and Instructions for Continued Airworthiness.
	Nicad - All	All	Limited to removal, replacement, servicing, repair, & testing per manufacturer's maintenance documents and Instructions for Continued Airworthiness.
Accessories - Electrical - Emergency Power Supplies	From the accepted Capability List, as amended.	From the accepted Capability List, as amended.	Limited to removal, replacement, repair, servicing and testing per manufacturer's maintenance documents and Instructions for Continued Airworthiness.
Nondestructive Inspection, Testing, and Processing			In Accordance With Duncan Aviation, Inc. NDT WP - Written Practices Manual - Certification & Qualification of Nondestructive Test Personnel, as revised.

U.S. Department of Transportation Federal Aviation Administration	Oper	ations Specifications	
<u>Rating</u>	<u>Manufacturer</u>	<u>Make/Model</u>	Limitations
			Magnetic Particle Test and Inspection of Aircraft, Engines, Propellers and Appliances In Accordance With Original Manufacturer's Technical Data and Duncan Aviation, Inc. NDT MT - Fluorescent Magnetic Particle Procedure, as revised.
			Eddy Current Test and Inspection of Aircraft, Engines, Propellers and Appliances In Accordance With Original Manufacturer's Technical Data and Duncan Aviation, Inc. NDT ET - Eddy Current Procedure, as revised.
			Dye/Fluorescent Test and Inspection of Aircraft, Engines, Propellers and Appliances In Accordance With Original Manufacturer's Technical Data and - Duncan Aviation, Inc. NDT PT - Fluorescent Penetrant Procedure, as revised.
			Ultrasonic Test and Inspection of Aircraft, Engines, Propellers and Appliances In Accordance With Original Manufacturer's Technical Data and Duncan Aviation, Inc. NDT UT - Ultrasonic Inspection Procedure, as revised.
Emergency Equipment	Switlik Parachute Company	AV-2	Maintenance and Preventive Maintenance; Excluding Alteration
		AV-2A	Maintenance and Preventive Maintenance; Excluding Alteration
		AV-8	Maintenance and Preventive Maintenance; Excluding Alteration
		AV-10A	Maintenance and Preventive Maintenance; Excluding Alteration
		AV-12A	Maintenance and Preventive Maintenance; Excluding Alteration
		AV-35, S-11000 Series	Maintenance and Preventive Maintenance; Excluding Alteration
		AV-35, S-21000 Series	Maintenance and Preventive Maintenance; Excluding Alteration
		AV-35, S-51000 Series	Maintenance and Preventive Maintenance; Excluding Alteration
		AV-35, S-61000 Series	Maintenance and Preventive Maintenance; Excluding Alteration
		VS35 Series	Maintenance and Preventive Maintenance; Excluding Alteration
	Hoover	FV-35 Series	Maintenance and Preventive Maintenance; Excluding Alteration

<u>Rating</u>	<u>Manufacturer</u>	<u>Make/Model</u>	<b>Limitations</b>
		FV-35E &FV-35F Series	Maintenance and Preventive Maintenance; Excluding Alteration
	Air Crusiers Company	A/C-2, A/C-3, A/C- 4 and AD-8 Series	Maintenance and Preventive Maintenance; Excluding Alteration
		AC-2000	Maintenance and Preventive Maintenance; Excluding Alteration
	Life Vest for which manufacture's maintenance data is not available	All	Maintenance and Preventive Maintenance; Excluding Alteration

### Limited Ratings - Specialized Services

<b>Rating</b>	Specifications
Aircraft Paint	Duncan Aviation, Inc. Approved Procedure AP-34-002-96

1. Issued by the Federal Aviation Administration.

2. These Operations Specifications are approved by direction of the Administrator.



Digitally signed by James D. Hill, Principal Avionics Inspector (NM07) [1] EFFECTIVE DATE: 8/3/2022, [2] AMENDMENT #: 17 DATE: 2022.08.03 15:41:49 -05:00

3. I hereby accept and receive the Operations Specifications in this paragraph.

Digitally signed by David L Anderson, Chief Inspector DATE: 2022.05.17 07:53:40 -05:00

Limitations

## A004 . Summary of Special Authorizations and LimitationsHQ Control: 09/23/1998HQ Revision:010

### a. The certificate holder, in accordance with the reference paragraphs, is authorized to:

	Reference Paragraphs
Use an acceptable electronic recordkeeping system, electronic/digital signature, and/or electronic media.	A025
Perform work, including continuous operations, at additional locations other than at its primary fixed location.	A101
Conduct operations choosing to have an antidrug and alcohol misuse prevention program.	A449
Perform work, excluding continuous operations, at additional locations other than at its primary Fixed Location.	D100

### b. The certificate holder is *not authorized* and *shall not*:

	Reference Paragraphs
Use Exemptions.	A005
Perform maintenance with ratings for repair stations located outside the United States under a Bilateral Aviation Safety Agreement with Maintenance Provisions.	A060
Perform maintenance in accordance with foreign repair station geographic authorizations.	B050
Perform line maintenance for cert. holders conducting operations under Parts 121 and 135 and for foreign carriers/persons operating non-U.S. registered aircraft in common carriage under Part 129, apart from D100 which authorizes that work away from station.	D107

**Operations Specifications** 

- 1. Issued by the Federal Aviation Administration.
- 2. These Operations Specifications are approved by direction of the Administrator.



Digitally signed by Jon Hanson, Principal Avionics Inspector (NM07) [1] EFFECTIVE DATE: 2/13/2019, [2] AMENDMENT #: 3 DATE: 2019.02.13 07:16:02 -06:00

3. I hereby accept and receive the Operations Specifications in this paragraph.

Digitally signed by David L Anderson, Chief Inspector DATE: 2019.02.13 07:06:16 -06:00

### A007 . Designated Persons

### HQ Control: 12/19/2006 HQ Revision: 030

a. The personnel listed in the following table are designated to officially apply for and receive operations specifications for the certificate holder indicated below.

Table 1 - Designated refsons to Appry for and Receive Authorizations			
Title	Name	Parts Authorized	
Chief Inspector	Anderson, David	A,D	
FAA Accountable Manager, 145 / Vise President/Operations	Doehring, Chad	A,D	
Manager-Customer Service	Haugen, Russ	A,D	

Table 1 – Designated Persons to A	apply for and Receive Authorizations
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b. The following personnel listed in Table 2 are designated by the certificate holder to receive Information for Operators (INFO) messages for the certificate holder as indicated below. A receipt for the information by an operator or person is not required.

Name	Email Address	Telephone No.	Type of Information to Receive
Mertens, Michael R.	mike.mertens@duncanaviation.com	(402) 475-2611	ALL
Doehring, Chad	chad.doehring@duncanaviation.com	(801) 342-5552	ALL
Anderson, David L.	david.anderson@duncanaviation.com	801-342-5514	ALL

### Table 2 – Designated to Receive INFO Messages

**Operations Specifications** 

1. Issued by the Federal Aviation Administration.

2. These Operations Specifications are approved by direction of the Administrator.



Digitally signed by Jon Hanson, Principal Avionics Inspector (NM07) [1] EFFECTIVE DATE: 9/13/2019, [2] AMENDMENT #: 5 DATE: 2019.09.16 07:00:18 -05:00

3. I hereby accept and receive the Operations Specifications in this paragraph.

Digitally signed by David L Anderson, Chief Inspector DATE: 2019.09.13 07:11:23 -05:00

### A025 . Electronic/Digital Recordkeeping System,<br/>Electronic/Digital Signature, and Electronic MediaHQ Control: 04/03/2017<br/>HO Revision: 00b

a. The certificate holder is authorized to use an acceptable electronic/digital recordkeeping system, described and/or referenced in this paragraph (if none, enter N/A.)

Electronic recordkeeping system as referenced in Duncan Aviation Repair Station General Operating Manual (RSGOM).

b. The certificate holder is authorized the use of the following electronic/digital signature procedures (if none, enter "N/A").

Electronic/Digital Signature System (ESO) procedures as outlined in the Duncan Aviation RSGOM.

c. The certificate holder is authorized to use electronic media for the repair station and quality control manuals, if acceptable (if none, enter "N/A").

An electronic copy of the RSGOM shall be posted within five working days as referenced in the Duncan Aviation RSGOM.

<sup>2.</sup> These Operations Specifications are approved by direction of the Administrator.



Digitally signed by Jon Hanson, Principal Avionics Inspector (NM07) [1] EFFECTIVE DATE: 12/21/2017, [2] AMENDMENT #: 2 DATE: 2017.12.21 10:43:52 -06:00

3. I hereby accept and receive the Operations Specifications in this paragraph.

Digitally signed by David L Anderson, Assistant Chief Inspector DATE: 2017.12.21 10:25:21 -06:00

<sup>1.</sup> Issued by the Federal Aviation Administration.

#### A449 . Antidrug and Alcohol Misuse Prevention Program HQ Control: 07/17/2009 **HO Revision:** 00a

- The Part 145 repair station certificate holder has elected to implement an Antidrug and a. Alcohol Misuse Prevention Program, because the certificate holder performs safety-sensitive functions for a 14 CFR Part 121, and 135 certificate holder and/or for a 14 CFR Part 91 operator conducting operations under Section 91.147.
- The certificate holder certifies that it will comply with the requirements of 14 CFR Part 120 b. and 49 CFR Part 40 for its Antidrug and Alcohol Misuse Prevention Program.
- Antidrug and Alcohol Misuse Prevention Program records are maintained and available for c. inspection by the FAA's Drug Abatement Compliance and Enforcement Inspectors at the location listed in Table 1 below:

	Location & Telephone of Antidrug and Alcohol Misuse Prevention Program Records:
Telephone Number:	A3 (JGVA)
Address:	
Address:	
City:	
State:	
Zip code:	

Table	1
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### d. Limitations and Provisions.

- (1) Antidrug and Alcohol Misuse Prevention Program inspections and enforcement activity will be conducted by the Drug Abatement Division. Questions regarding these programs should be directed to the Drug Abatement Division.
- (2) The certificate holder is responsible for updating this operations specification when any of the following changes occur:
  - (a) Location or phone number where the Antidrug and Alcohol Misuse Prevention Program Records are kept.
  - (b) If the certificate holder's number of safety-sensitive employees goes to 50 and above, or falls below 50 safety-sensitive employees.
- (3) The certificate holder with 50 or more employees performing a safety-sensitive function on January 1 of the calendar year must submit an annual report to the Drug Abatement Division of the FAA.
- (4) The certificate holder with fewer than 50 employees performing a safety-sensitive function on January 1 of any calendar year must submit an annual report upon request of the Administrator, as specified in the regulations.

**Operations Specifications** 

1. Issued by the Federal Aviation Administration.

2. These Operations Specifications are approved by direction of the Administrator.



Digitally signed by Jon Hanson, Principal Avionics Inspector (NM07) [1] EFFECTIVE DATE: 7/19/2016, [2] AMENDMENT #: 2 DATE: 2016.07.19 15:37:47 -05:00

3. I hereby accept and receive the Operations Specifications in this paragraph.

Prochazka, William J., Executive Vice President/Chief Operating Officer Date

### D100 . Work to be Performed at a Place Other Than the RepairHQ Control:11/16/2004Station Fixed Location(s)HQ Revision:050

a. The certificate holder may perform work at a place other than its Fixed Location (as listed in paragraph A001, and paragraph A101 if issued, of these operations specifications) provided it has the facilities, material, equipment and technical personnel to perform the work authorized in the following table.

### Table 1

Work Authorized	Repair Stations Manual References	Quality Control Manual References
All items listed in para. A003 are authorized.		see Duncan Aviation, Inc. RSGOM

- b. The certificate holder <u>may not</u> perform <u>continuous</u> operation at a facility other than the station's Fixed Location listed in paragraph A001, and paragraph A101 if issued.
- c. <u>Line Stations</u>. Privileges of a line station, as set forth by the EASA certificate and scope of work and located within the country where the main facility is domiciled are listed in Table 1 are authorized.
- d. Work may be due to a special circumstance or on a recurring basis. If on a recurring basis, the repair station must have procedures in its manual.

**Operations Specifications** 

1. Issued by the Federal Aviation Administration.

2. These Operations Specifications are approved by direction of the Administrator.



Digitally signed by Jon Hanson, Principal Avionics Inspector (NM07) [1] EFFECTIVE DATE: 3/17/2016, [2] AMENDMENT #: 1 DATE: 2016.03.17 07:57:45 -05:00

3. I hereby accept and receive the Operations Specifications in this paragraph.

Prochazka, William J., Executive Vice President/Chief Operating Officer Date