FACILITIES INFORMATION & SERVICE CAPABILITIES

AVIONICS SATELLITE NETWORK HISTORY
In the 1980s, Robert Duncan pursued an idea to bring Duncan Aviation's avionics excellence to FBOs across the US. The idea was to have small shops with a clean, high-tech image in extremely visible locations that pilots would see upon arrival at an FBO. Soon the first Duncan Aviation avionics Satellite opened with Beckett Aviation at Houston's Hobby Airport. Today, there are more than 25 Duncan Aviation avionics Satellite facilities across the US, and they all offer mobile avionics support and installation.

AVIONICS SATELLITE SOLUTIONS
Operators located at airports with a Duncan Aviation avionics Satellite facility nearby use these shops for their front-line avionics service needs. In addition to avionics line services, we are able to provide avionics service and support to aircraft operators during times of critical, casual or remote location need and have the skilled personnel and equipment to provide popular avionics installations, like:
- Airborne Broadband with Wi-Fi
- ADS-B (Automatic Dependent Surveillance-Broadcast)
- Cabin Management Systems
- FANS-1/A (Future Air Navigation Systems)
- Flight Management Systems
- Systems upgrades of all types

We will also coordinate any repair, overhaul, exchange, loaner, or part needed for any jet, turbine, piston-powered aircraft, or helicopter.

FULL DUNCAN AVIATION SUPPORT
Our avionics Satellites have full access to all the services and support offered through Duncan Aviation's MRO facilities located in Battle Creek, Michigan, Lincoln, Nebraska, and Provo, Utah, including loaners, exchange equipment, technical support, STCs, and engineering/certification services through our ODA (Organization Designation Authorization).

AVIONICS/INSTRUMENT CAPABILITIES
Duncan Aviation avionics Satellite technicians inspect, install, troubleshoot, service, and repair virtually every type of equipment your aircraft might have, or need to have, aboard. They are supported by our full-service avionics and instruments shops located in Lincoln, Nebraska, that specialize in seven areas including:
- ADF / DME
- NAV / COM
- Gyro I and II
- Radar
- PST
- Autopilot
- Calibration
- Indicators

AUTHORIZED FACTORY SERVICE AND SALES
Duncan Aviation is an authorized sales and factory service center for every major avionics manufacturer worldwide, including top-line brands such as Honeywell, Chelton, Collins, Garmin, L3, and Universal Avionics. Duncan Aviation is the only Authorized Universal Avionics Service Center in the US.

We support all major avionics OEM service, sales and extended warranty programs, such as Collins CASP, Honeywell HAPP, and Universal Avionics Flight Assure.

NON-US CIVIL AVIATION AUTHORIZATION
The Duncan Aviation Satellite Shops in Austin, Dallas, and Houston, Texas; Las Vegas, Nevada; and Scottsdale, Arizona, have received certification from Mexico’s DGAC (Direccion General de Aeronautica Civil). The certification expands the avionics support services the two shops can offer their customers with aircraft registered in Mexico.

WARRANTY SUPPORT
Duncan Aviation’s avionics Satellite facilities are strategically based at more than 25 business aviation airports across the United States. Each location is interdependent, sharing staff and resources to support customers anywhere they land, live, or hangar their aircraft.

ADS-B COUNTDOWN & AVIONICS INSTALLATIONS
At midnight on December 31, 2019, the FAA’s mandate for upgrading your aircraft to ADS-B (Automatic Dependent Surveillance-Broadcast) goes into effect. Without this upgrade, flying in ADS-B airspace will be nearly impossible. Duncan Aviation and its 27 Satellite Avionics Shops and workaway stations can find a path to certification for your aircraft make/model.

For more information, call the Duncan Aviation Satellite Avionics Shop nearest you (www.DuncanAviation.aero/locations/#satellites) or call one of our Regional Avionics Sales Managers for quotes and available times: John Spellmeyer (+1 316.214.8867) for the Western United States or Michael Kussatz (+1 531.207.3951) for the Eastern United States.
FULL SERVICE LOCATIONS
BTL  Battle Creek, Michigan 269.969.8400
LNK  Lincoln, Nebraska 402.475.2611
PVU  Provo, Utah 877.771.2788

ENGINE RAPID RESPONSE TEAM
DISPATCH LOCATIONS:
ADS, FTY, APA, FXE, MDT, ENW, LGB, ISP, HEF, ILG, PDX, SDL, BFI, TPA

Andrew Arcuri
East Coast
Assistant Manager Engine Rapid Response
302.332.8391

Shane Heier
West Coast
Assistant Manager Engine Rapid Response
206.375.4454

AVIONICS SATELLITES
FTY  Atlanta, Georgia 404.227.9766
AUS  Austin, Texas 512.530.7050
BED  Bedford, Massachusetts 781.778.7128
OXC  Oxford, Connecticut 203.266.2149
SUS  Chesterfield, Missouri 636.536.7090
LUK  Cincinnati, Ohio 513.873.7523
DAL  Dallas, Texas 214.352.3468
APA  Denver, Colorado 303.649.1790
FXE  Ft. Lauderdale, Florida 954.771.6007
HOU  Houston, Texas 713.644.0352
MKC  Kansas City, Missouri 816.421.1836
LAS  Las Vegas, Nevada 702.262.6142
PDX  Portland, Oregon 503.287.7777
MHR  Sacramento, California 916.231.0943
SDL  Scottsdale, Arizona 480.922.3575
BFI  Seattle, Washington 206.764.3962
STP  St. Paul, Minnesota 651.209.8430
TEB  Teterboro, New Jersey 201.288.1550
VNY  Van Nuys, California 818.902.9961

AVIONICS WORK AWAYS
BJC  Broomfield, Colorado 303.410.7053
FTW  Ft. Worth, Texas 817.740.9266
HWD  Hayward, California 510.780.1640
IAH  Houston, Texas 281.821.2689
MMU  Morristown, New Jersey 973.326.1110
SAT  San Antonio, Texas 210.267.9644
CRQ  San Diego, California 818.298.7489
HPN  White Plains, New York 914.686.8294

Aircraft Acquisition & Consignment | Airframe Maintenance | Avionics Installation | Emergency Assistance (AOG) | Engine & APU Engineering & Certification Services | FBO Services | Government & Special Programs | Paint & Interior | Parts, Avionics, Instruments & Accessories